

August 2012



NSCB Horizons



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HAVE A SUGGESTION ON WHAT TO INCLUDE IN THE NEXT ISSUE?

Send us an e-mail and let us know!

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AVAILABLE ONLINE

(click to view)

- NSCB Annual Strategic Plan Report
- NSCB 2012-13 Strategic Plan
- Consumer brochures
- Residential Recovery Fund brochure - NEW TOOL FOR CONTRACTORS TO USE
- NSCB Newsroom
- **STAY CONNECTED - 'LIKE' US ON FACEBOOK**

Message From Chairman Guy M. Wells



Greetings!

During our July meeting, the Board held its annual election of officers and I was elected to serve as the next chairman. For those who do not know me, let me take a moment to introduce myself. I was first appointed to the Board in February 2006 and am the current president and chief executive officer of Wells Cargo Inc. I hold both a general engineering and general building contractor's license and have over 30 years of experience in the field. In addition to serving on the Board, I am also an active member of the Nevada Contractors Association and the Associated General Contractors, Las Vegas Chapter.

As you've been reading through previous newsletters, the Board has been actively engaged in strategic planning with an added focus on partnering. As

the incoming chairman, I plan to continue working toward the goals outlined in our FY 2012-13 Strategic Plan, which can be found on our [website](#), while also ensuring we work to strengthen our partnerships with industry representatives.

A couple initiatives before us include establishing an "Annual Training Day" program to highlight topics of interest to contractors and also implementing a "Train the Trainer" program, which will equip representatives from the various industry associations with the information and messaging points to educate contractors about the Contractors Board and how we may assist you.

One additional measure that will likely be of interest to contractors is an objective of the Board to look at various educational opportunities in lieu of citations or fines for violations of the law. The Board recognizes that sometimes we all need to be reminded of our responsibilities and that mistakes do happen. In an effort to better serve you as our customer, we will be analyzing new ways to assist contractors in upholding their due diligence of the law. Stay tuned for more updates!

In my experience with the Board, both as a member and

a contractor, I know there are contractors who truly understand the value of the Board, while others feel the Board is in place solely to discipline contractors. I hope to straighten the misconceptions of the Board during my time as chairman and enhance our messaging so that you have a clear picture of what the Board is doing, how we are protecting the public from contractors who choose to break the law, and the efforts we are taking to improve our image and partnership with the industry.

In continuation of former chairman Kevin Burke's call to action, I invite you to take the time to sit in on one of our monthly Board meetings or disciplinary hearings to get to know the interests, concerns, and general thoughts of each Board member. I think you will find that we are all individuals with an interest to keep you in business, provided you uphold your responsibilities and demonstrate the proactive initiatives to correct wrongdoings. Our common goals are to provide the public with qualified licensed contractors, eliminate unlicensed contracting, and strengthen our education and outreach to homeowners. I look forward to keeping you updated on these efforts and much more.

Message From Margi A. Grein, Executive Officer



The new fiscal year is upon us here at the Contractors Board, and with that comes a time for reflection and renewed direction. I am pleased to share with you some of the highlights from our [Strategic Plan Annual Report](#) this past year:

- We launched our **Online Renewal Program**, which has helped to streamline the license renewal application process. As of June 30, 2012, approximately 18 percent of the total number of licensees have registered to use this online program;
- New **contractor Pocket ID Cards** were designed and are being issued to contractors upon renewal and/or issuance of their license;
- Improvements were made to the **new license application** form to make

instructions more clear and help mitigate common mistakes recognized by the Board;

- **Disaster response** efforts initiated in Northern Nevada after wildfires hit the region have resulted in no unlicensed contracting activities reported to date;
- The Board participated in the first **western state joint sting event** targeting unlicensed contractors advertising on online bulletins, such as Craigslist. This initiative will be expanding to include states across the nation in a joint effort to reduce unlawful activities and educate homeowners; and
- We launched two new programs: Our **Senior Awareness Program** partners with various state agencies, legislators, and law enforcement offices to raise awareness of different types of elder abuse, scams targeting the elderly, and how to report information to state agencies if a senior has been victimized. The **Home Improvement Forum** brings together industry representatives to educate the public about the risks and liabilities a homeowner assumes when hiring an unlicensed contractor, while also helping homeowners understand what to look for and expect when working with a licensed contractor; and
- Our partnership with The

Home Depot and Southern Nevada Building Officials resulted in the launch of an innovative pilot permit terminal system. Learn more about this exciting venture and what it means for you as a contractor on page 11.

While these are only a few of the efforts implemented this past year, they each hold their own weight in significance for the Board. These initiatives will continue to be implemented throughout the State with the Board placing an added focus on outreach to the many rural areas. The feedback received from homeowners, seniors, contractors, associations, and our many state and local partners has been nothing short of positive and we are eager to enhance our partnerships and abilities to educate the public at large.

This year we will also be paying close attention to the State Legislature as they begin to discuss legislation of importance to the construction industry. In an effort to keep you informed, the Board will report on legislative matters during every Board meeting, so please calendar the dates and attend.

As we continue to adapt to the realities of our environment, we remain concentrated on our efforts to improve our own policies and procedures to increase efficiency and productivity. There is much work ahead for us and we come prepared with the motivation, energy, and creativity to accomplish all that is set out for us.

Licensing Trends: A Year in Review

NSCB's Licensing Division is responsible for assisting individuals interested in obtaining a Nevada contractor's license, as well as processing license applications and ensuring all necessary qualifications are met.

New License Applications

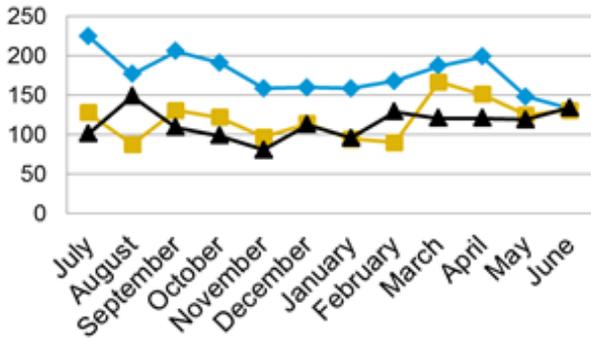
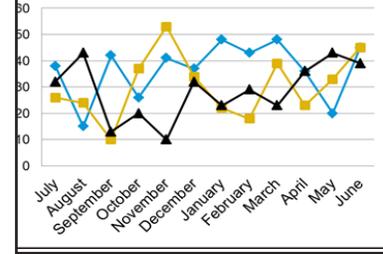


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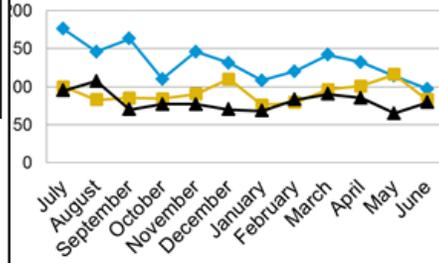


Each FY begins July 1 and ends June 30

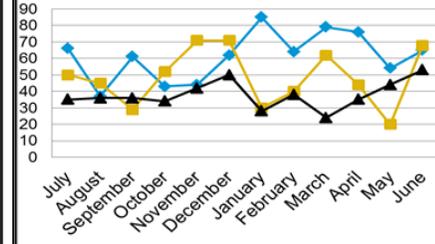
Licenses Surrendered



Issued Licenses



Licenses Placed on Inactive Status



4th Quarter Highlights

(compared to 4th quarter last year)

- 374 New applications received – 8% decrease
- 272 Applications were approved; 39 applications were tabled or denied
- 229 New licenses issued – 24% decrease
- 906 License change applications received – 3% decrease
- 767 license change applications were approved; 36 were tabled or denied
- 1,871 Active licenses renewed – 4% increase
- 177 Inactive licenses renewed – 27% increase
- 35 Application denial hearings – 3% increase
- 25 Financial responsibility hearings – 39% increase
- 118 Licenses voluntarily surrendered – 17% increase
- 132 Licenses placed on inactive status – this figure is unchanged
- 474 Licenses suspended due to lack of maintaining required bond – 10% increase
- 463 Licenses cancelled for non-renewal – 5% increase

FY 2011-12 Annual Highlights

(compared to FY 2010-11)

- 1,372 New applications received – 4.5% decrease;
- 1,019 Applications were approved; 159 applications were tabled or denied
- 966 New licenses issued – 12% decrease
- 3,389 License change applications received – 4% decrease
- 2,733 License change applications were approved; 121 were tabled or denied
- 101 Single project increase applications received; 73 approved, 19 tabled or denied
- 132 New application denial hearings held – 36% increase
- 93 Financial responsibility hearings held – 25% decrease
- 343 Licenses voluntarily surrendered – 6% decrease
- 455 Licenses placed on inactive status - 22% decrease
- 1,666 Licenses suspended due to lack of maintaining required bond – 18% decrease
- 1,347 Licenses cancelled for non-renewal – 21% decrease

Enforcement Trends: Licensed Contractors

NSCB's Compliance Investigations Division is responsible for assisting homeowners and licensed contractors with various contracting matters, such as workmanship issues, money owing complaints, and violations of industry regulations.

		Money Owing			Workmanship			Industrial Regulation		
		FY 2010	FY 2011	FY 2012	FY 2010	FY 2011	FY 2012	FY 2010	FY 2011	FY 2012
Q1	JUL	105	48	42	96	69	52	108	79	53
	AUG	84	60	47	87	70	69	90	89	108
	SEPT	67	68	43	82	54	57	86	71	70
Q2	OCT	79	53	56	63	70	64	97	81	84
	NOV	78	55	60	70	69	37	61	66	90
	DEC	86	47	44	58	69	46	72	76	84
Q3	JAN	88	49	53	72	55	42	97	76	74
	FEB	67	36	53	82	55	33	94	84	87
	MAR	78	61	41	72	49	31	126	73	88
Q4	APR	67	43	44	72	46	36	88	86	81
	MAY	59	41	39	56	43	36	82	56	83
	JUN	69	46	31	65	35	48	78	78	83

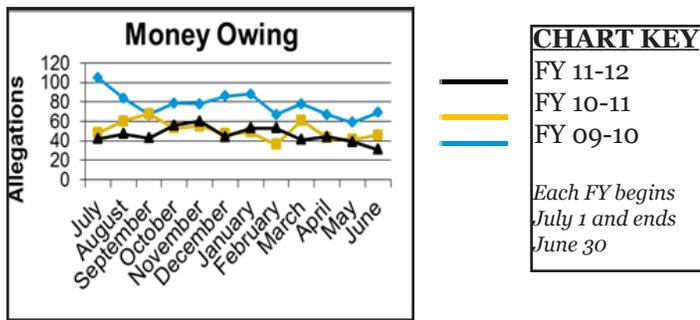
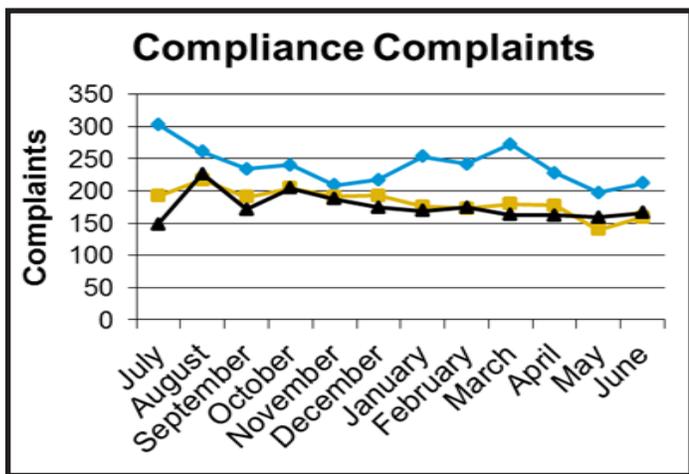
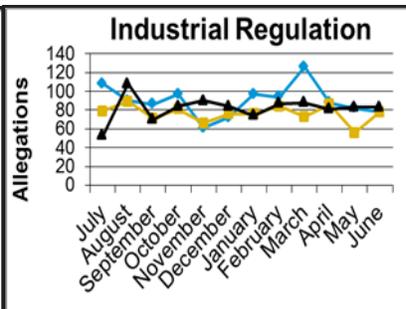
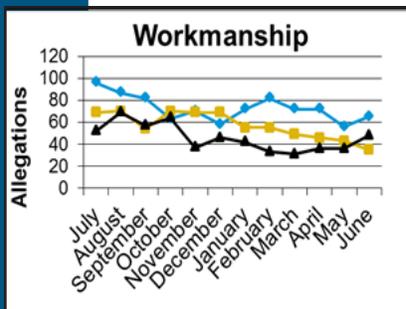


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 — FY 11-12
 — FY 10-11
 — FY 09-10
 Each FY begins July 1 and ends June 30



4th Quarter Highlights

- 487 Compliance cases opened against licensed contractors
- 65 Cases referred for Disciplinary Hearings
- 103 Compliance cases closed as valid; 195 cases closed as invalid-no violation
- 54 Administrative Citations issued – fines totaled \$68,950; investigative costs totaled \$28,184

FY 2011-12 Annual Highlights

- 555 Money owing complaints and 553 workmanship complaints opened – a 15% reduction from previous FY
- 702 Industrial regulation complaints opened – an increase of 11% from previous FY
- NSCB-initiated complaints totaled 403 – an increase of 27% from previous FY

Enforcement Trends: Unlicensed Contractors

NSCB's Criminal Investigations Division is responsible for responding to all unlicensed contractor complaints. After gathering necessary evidence, the Board submits cases against unlicensed contractors to the local District Attorney for criminal prosecution, which may result in a misdemeanor, gross misdemeanor, or felony.

	Contracting without a License			Criminal Fraud			Unlawful Advertising			
	FY 2010	FY 2011	FY 2012	FY 2010	FY 2011	FY 2012	FY 2010	FY 2011	FY 2012	
Q1	JUL	57	63	60	3	0	3	123	30	36
	AUG	85	63	93	7	2	1	41	46	47
	SEPT	72	67	46	2	3	3	24	25	36
Q2	OCT	78	66	55	0	3	5	31	24	48
	NOV	52	56	38	0	8	1	56	62	22
	DEC	64	57	46	4	6	1	18	52	28
Q3	JAN	57	57	43	5	11	0	38	36	29
	FEB	72	52	53	2	0	3	62	45	54
	MAR	84	78	69	1	6	0	70	91	40
Q4	APR	79	63	84	0	1	1	38	50	54
	MAY	61	83	75	1	1	4	35	49	46
	JUN	57	88	85	0	1	2	42	46	67

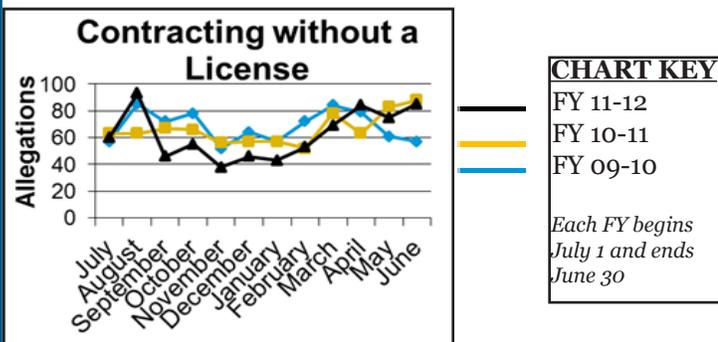
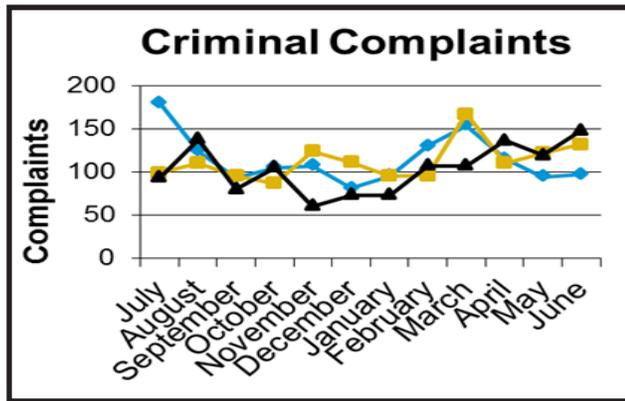


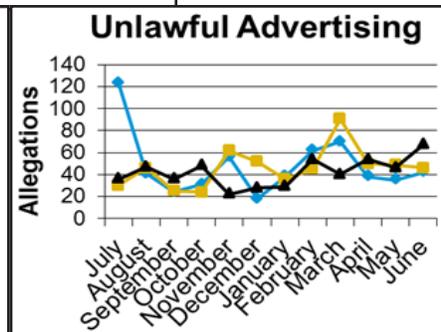
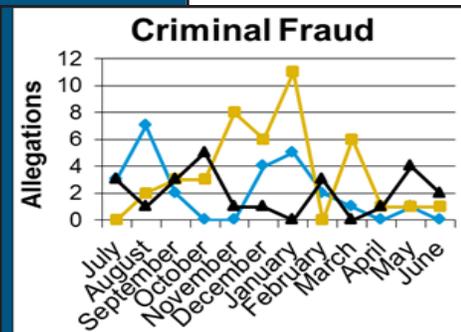
CHART KEY
 FY 11-12
 FY 10-11
 FY 09-10
 Each FY begins July 1 and ends June 30

4th Quarter Highlights

- 403 Criminal cases opened against unlicensed contractors
- 48 Criminal cases closed as valid; 143 cases closed as invalid – no violation
- 104 Misdemeanor convictions, 5 Gross Misdemeanor and 3 Felony convictions filed
- 142 Criminal citations were issued

FY 2011-12 Annual Highlights

- 751 Cases initiated for contracting without a license
- 513 Cases initiated for unlawful advertising
- 24 Cases initiated for criminal fraud
- 482 Criminal charges filed resulting in 312 criminal convictions; includes 34 plea bargains
- 65% Overall conviction rate of unlicensed contractors



NSCB Criminal Convictions

By State law, the Nevada State Contractors Board has the authority to issue citations and pursue prosecution of individuals for violations ranging from contracting without a license to fraud. The following are the convictions and penalties imposed by the courts.

The Unlicensed Contractor Hotline continues to be an instrumental source for NSCB to identify and prosecute unlicensed contractors. All licensed contractors and members of the public are encouraged to contact NSCB with any concern of an unlicensed contractor performing work.

**Note: Fines & Jail time may have been suspended by the courts.*

CS = Community Service **IC** = Investigative Costs **F** = Fine **R** = Restitution

Southern Nevada Criminal Convictions January 1, 2012 - June 30, 2012

Affleck, Lynn Hiram	Conviction; IC	Alvarado, Jorge	Conviction; IC
Alcazar, Christina Marie	Conviction	Alvarado, Jose	Conviction; CS; IC
Andrade, Bernardo	Conviction; IC	Austin, Christian Dynel	Conviction
Banks, Cedric Ray	Conviction; IC	Barnes, James Jonathan	Conviction; IC
Barnes, Michael	Conviction; IC	Brewer, Michael	\$250 R; Conviction; IC
Briones, Jerson Nolasco	Conviction; IC	Brodsky, Neil Benjamin	\$950 R; Conviction; IC
Brodsky, Neil	Conviction; IC	Campo, John David	\$350 F; Conviction; IC
Carrasco, Ernestina	Conviction	Cardona, Orlando X.	Conviction; IC
Carrasco, Tina Ernestina	Conviction	Cichowicz, Kenneth A.	Conviction; IC
Carrion, Louis, dba T.C.B. Landscape	\$6,000 R; Conviction; IC	Connors, Joseph Patrick	\$500 R; Conviction
Castaneda, Arturo Perez	\$250 F; Conviction; IC	Cordoba, Victor	\$1,000 R; Conviction; IC
Coder, William L.	Conviction; IC	Cornerstone Construction, Inc.	\$285 F; Conviction; IC
Cohen, Yaniv	Conviction	Coultas, Daniel Richard	Conviction
Cordorva, Antonio Rodriguez	Conviction; IC	Crisp, Jeff	Conviction
Corona, Cirilo Martin	Conviction; IC	Curtis, Rick	Conviction; IC
Cruz, Gustavo	Conviction; IC	D'Augustino, Victor D.	Conviction
Del Toro, Francisco	Conviction; IC	Deaville, Mark A., dba Hammer Mark Construction	Conviction
Gallego, Charles Edward	\$285 R; Conviction; IC	Eckes, Thomas	Conviction; IC
Gutierrez, Michael D.	Conviction; IC	Fajardo, Martin Benitez	Conviction; IC
Hamilton, Mark Edward	Conviction; IC	Fellows, Kenneth David	Conviction; IC

NSCB Criminal Convictions

Continued from Page 8

Hanlon, Tim	Conviction; IC	Gam We Fix It	Conviction; IC
Henderson, Damon	\$520 R; Conviction; IC	Gardner Did It	\$16,322 R; Conviction
Hicks, Kenyon Tyler	Conviction; IC	Gem Stone	\$1,000 R; Conviction; IC
Hindson, Terry B.	Conviction; IC	Gladis, Christopher	Conviction; IC
Homer (The) Handyman	Conviction; IC	Gomez, Josue R.	Conviction; IC
Iacobellis, Joseph A.	Conviction	Holm, Lorin	Conviction
Jimenez, Julio	Conviction	Jaworski, Kevin	Conviction
JSI Services	Conviction; IC	Jovetic, Petar	Conviction
Kennedy, Paul E. Jr.	Conviction; IC	LaPolla, Jonathan C.	\$750 R; Conviction; IC
Macias, George Cristian	Conviction; IC	Meacham, Shannon, dba K M Long	Conviction; IC
Magallon, Constantino	Conviction; IC	Miracle Method of Utah	\$150 F; Conviction; IC
McCallum, David J.	\$184 R; Conviction; IC	Mony, Steve	Conviction; IC
Medina-Quintero, Jose A.	Conviction	N R G Garage Doors	Conviction; IC
Mizrahi, Guy	Conviction; IC	Noble, Kevin	\$500 F; Conviction; IC
Montenegro, Jorge	Conviction; IC	Ocegueda Corporation	\$255 R; Conviction; IC
Moreno, Ruben	\$8,750 R; Conviction; IC	Pedraza, Jose Tellez	Conviction
Mueller, Todd	\$1,000 R; Conviction; IC	Perez, Gerardo Oscar	Conviction; IC
Oliver, John	Conviction; IC	Perez, Salvador Chavez	Conviction; IC
Pine Landscaping Service	Conviction	Ramos, Cesar	Conviction; IC
Prince, Julie Ann	Conviction; IC	Recinos-Lopez, Cesar Ernesto	Conviction; IC
Rainbow Stone	\$3,282.10 R; Conviction; IC	Risvold, Christopher Jay	Conviction
Ratliff, Reginald J.	Conviction; IC	Santistevan, Richard Roy	Conviction; IC
Reese, Joe	Conviction; IC	Silver State Marble	\$8,000 R; Conviction
Riley, Yancey G.	Conviction; IC	Soussana, Gabriel	Conviction; IC
Rodriguez, Armando	Conviction; IC	Spallitta, Chris	Conviction; IC
S S J Development, LLC	\$1,000 F; \$247,000 R; Conviction; IC	Spiro, Lawrence Mane	Conviction; IC
Sagona, Kelly Ann	\$182,427.90 R; Conviction	Steward, Lonnie	Conviction; IC
Schuster, Brian Lee	Conviction	Talley, Jeff	\$250 F; Conviction; IC
Skaggs, Mark	Conviction	T-Tec	Conviction; IC
Solis, Edgar	Conviction; IC	Vegas Electric	\$250 F; Conviction; IC
Superior Drywall & Design	Conviction	Wagoner, Steven Michael	Conviction; IC
Tan, Mercedes	Conviction	Warsh, Steven M.	Conviction; IC
Tolentino-Garcia, Dionisio	Conviction; IC	Watson, Clint	Conviction; IC

NSCB Criminal Convictions

Continued from Page 9

Whipple, Cody	Conviction; IC	Wolfe, Matthew Robert	Conviction; IC
Wulf, John Andrew	Conviction; IC		
Northern Nevada Criminal Convictions January 1, 2012 - June 30, 2012			
Becerra-Garcia, Jose Francisco	\$415 F; Conviction; IC	Craig, Jonathan Chadwick	CS in Lieu of Fine; Conviction; IC
Benton, Clifton Lee	CS in Lieu of Fine; Conviction; IC	Faubion, Geoffrey William	\$640 F; Conviction; IC
Carlson, Larry David	\$160 F; Conviction; IC	Hernandez; Gabino Murrillo	\$355 F; Conviction; IC
Crawford, Benjamin Carl	\$415 F; Conviction; IC	Juarez-Perez, Florencio	\$415 F; Conviction; IC
Garcia-Garcia, Crispin	\$185 F; Conviction; IC	Melchor-Zetina, Jose Jesus	Conviction; IC
Garrison, Kelly Anne	\$640 F; Conviction; IC	Mercer, Jacob Christopher	Jail; Conviction
Harward, Kevin Duain	\$2,500 R; Conviction; IC; \$1,137 F suspended if complies with R & IC	Miranda, Jose Luis	\$1,280 F; \$300 R; Jail suspended for 2 years; IC; Conviction
Herron, Charles Thomas Jr.	\$637 F suspended; Conviction; IC	Noriega-Ortiz, Efrain	\$305 F; Conviction; IC
Jamison, Rockie Lane	Conviction; IC	Perez, Jose Luis	Conviction; IC
LaFlamme, Todd Alan	Conviction; IC	Rossi, Luiggi	\$1,486 R; Conviction; IC
Lenarcic, Bruce Kendall	\$415 F; Conviction; IC	Schopper, Lucas Hunter	Jail; Conviction; IC
Lewis, Joseph Charles	\$415 F; Jail; Conviction; IC	Stokem, Dana Allen	\$115 F; Conviction; IC
Lopez, Jose Albeiro	\$415 F; Conviction; IC	Strickland, Chris Ronald	Conviction
Marshall, Earl Graham	\$485 F; Conviction; IC	Townsend, Steven R.	Probation; Conviction; IC
Richards, Jerold Jeffrey	\$401 R; Conviction; Ordered to Participate in Treatment Program	Van Gelder, Ken Arthur	\$350 F; Conviction; IC
Snyder, John Leroy	\$100 F; Conviction; IC	Vasquez, Manrique S.	CS in Lieu of Fine; Conviction; IC
Walker, Rodney Howard	\$415 F; Conviction; IC	Wright, Larry Dawane	Conviction; IC

NSCB Encourages Southern Nevada Contractors to Use New Building Permit Terminals in The Home Depot Stores

By Margi A. Grein,
NSCB Executive Officer

Over the past year, the Nevada State Contractors Board has placed great emphasis on working with a variety of stakeholders to address common concerns and new opportunities. In early 2011, we met with local building officials who expressed concerns regarding knowledge of and accessibility to obtaining building permits.

Those in attendance were empathetic to contractors' frustrations about the permit process, including the productivity lost standing in lines for each jurisdiction's building department, and also recognized the difficulties officials have ensuring final inspections are scheduled. Consumers' lack of knowledge of various permit requirements was also discussed, as the impact to the public's health and safety is of great concern when codes and industry standards are not adhered to.

Having been an active member of the National Association of State Contractors Licensing Agencies (NASCLA) for many years, we reached out

to various NASCLA members from private businesses to join us for a solution-driven discussion and to gauge the interest of moving forward on a partnering initiative. The Home Depot replied to our invitation and the meeting was calendared shortly thereafter.

After listening to the concerns from local officials and the Board, The Home Depot returned weeks later with a dynamic proposal to launch a pilot permit terminal system throughout its 12 Southern Nevada stores. Fast forward less than one year from the initial meeting, and the City of Las Vegas, City of North Las Vegas, City of Henderson, and Clark County have all come on board to participate in this unique opportunity.

Each terminal is designed to interface with the various building department systems and allows customers to obtain water heater, water softener, HVAC, gas/electric meter, and other related permits and schedule an inspection through the jurisdictions' websites.

Benefits of Using the Permit Terminal

- Ability to obtain permits for multiple jurisdictions.
- One-stop-shop experience allows you to purchase

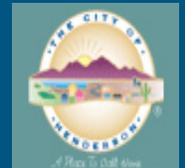
your products and permits at the same time.

- Ability to pay by credit card.
- May help reduce administrative costs and increase productivity.

The pilot project begins with a 90-day agreement between The Home Depot and each participating jurisdiction. As further analysis is conducted on the pilot, the opportunity for expanded services, such as contractor license searches and scheduling final inspections via the terminal, may come to fruition. If successful, the project may be rolled out to Northern Nevada and other states across the nation.

We would like to encourage contractors to begin utilizing this new service and keeping us informed of your experiences. While NSCB is not the lead on the terminal functions, we are proud of the solution driven by this public-private partnership. We hope you find the pilot terminals to be a convenient use of your time, and a step forward in making the process for obtaining permits more efficient.

Additional details regarding the terminal project, including store locations, partnership details, etc. can be found on our website.



Cities of Las Vegas, Henderson, North Las Vegas & Clark County Making It Easier For Contractors To Do Business In the Valley

First Phase Of Multi-Jurisdictional Business License Now In Effect

Contractors no longer have to obtain multiple licenses to do business in Las Vegas, Henderson, North Las Vegas and Clark County. The first phase of the multi-jurisdictional business license took effect on June 17, 2012, allowing contractors to obtain local licenses in one location – no traveling to each jurisdiction for separate business licenses. Applications and fees are now handled in one place and forwarded to the corresponding jurisdictions.

The multi-jurisdictional business license is a major effort among the government agencies that is more than a year in the making. Senate Bill 110, which was passed during the 2011 Legislative session, required the entities to develop a multi-jurisdictional license for contractors by June 17, 2012. The new license had its soft launch on June 17 and has already seen several new contractors apply. So far, the process is running smoothly.

This massive undertaking required the creation of a central database that allows jurisdictions to share business license data, and develop a process so that revenue can be transferred among agencies. All 13,000 current contractor licenses across four jurisdictions were also analyzed for this effort. It is estimated that at least 60 employees among four jurisdictions worked on this effort at any given time.

The move simplifies business

licensing for contractors, saving them time. Previously, a new contractor had to obtain business licenses from each jurisdiction he or she wanted to do business in. Separate renewals had to be paid each year to each entity the contractor carried a business license with, which were often due at different times. Now, existing contractors will only need one license. Contractors will be able to mail their payment to one location when their licenses renew in November. The fees will be dispersed to the corresponding jurisdiction.



A Place To Call Home

“This project has taken the commitment of resources from each entity while at the same time we had to ensure we were maintaining our existing customer service levels,” said Henderson Mayor Andy Hafen. “It has been an extraordinary effort and opened the lines of communication between the entities and shows just how much can be accomplished when we work together.”

Las Vegas Mayor Carolyn G. Goodman added, “In this economic climate especially, we need to do everything we

can to make it easier for businesses. This multi-jurisdictional business license for contractors is the first step in the right direction for cutting through the red tape for businesses.”

As the entities get through this initial phase, future phases may include consolidated business licenses for similar businesses that cross jurisdictional boundaries, such as landscape maintenance companies, mobile car washes, etc.

“This license really targets those businesses that travel to multiple jurisdictions, which have been frustrated by having to duplicate their licensing,” said North Las Vegas Mayor Shari L. Buck. “Brick and mortar businesses will continue to only carry one license, and it is my hope we can continue these consolidation efforts to other businesses that provide services in more than one jurisdiction.”

Clark County Commission Chair Susan Brager added, “I want to thank all of the employees from the county and the cities of Henderson, Las Vegas and North Las Vegas for their hard work on this project. They analyzed a tremendous amount of data, and created a new process that is more efficient and effective for the business community. I look forward to building upon this collaborative success and expanding this program to other business license categories in the future.” For further information on obtaining a multi-jurisdiction business license, please contact the following jurisdictions:

Clark County – (702) 455-4252
City of Henderson – (702) 267-1730
City of Las Vegas – (702) 229-6281
City of N. Las Vegas – (702) 633-1520.



In all walks of business it's not uncommon to see the mediocre get jobs or stay in business, while the talented continue to struggle. Why is this, and how do good contractors get back to work and stay employed? You've heard it over and over – **work smarter!** But what exactly does this mean in the construction industry?

No matter what you're doing in your specific industry, it is essential to step away from the day-to-day operations and learn the art of working **on** your business. The Nevada Small Business Development Center (NSBDC) is an invaluable resource for business owners looking to enhance their business skills. The NSBDC is a state-wide agency whose sole purpose is to help the business community succeed by offering one-on-one

advising, entrepreneurial training and a large list of specialty programs, resources and partners.

Two deadly mistakes that many business owners unintentionally make is one, doing it all alone, and two, they stop learning. Business has changed dramatically and so must the business owner. The bottom line, you don't know what you don't know. Keeping a distance from expert advice and an applied learning environment, lessens one's ability to grow.

Like any other business owner, contractors need to identify solid resources; they need solutions to their problems. The following are a few suggestions to what their first step could be and how the Nevada Small Business Development Center can help:

Make an appointment with a business advisor

The NSBDC and other resource partners offer free and confi-

dential one-on-one business counseling. Write a list of questions and challenges before your appointment. Sessions average two hours each and are available as-needed at no charge. To schedule an appointment, please contact **1 (800) 240-7094**.

Attend a business orienta-

tion session

In both southern and northern Nevada, we offer free 2-hour orientations that outline basic resources in your community. You will learn more about the NSBDC, SCORE mentors and counselors, the Nevada Micro-enterprise Initiative, micro-lending opportunities and specialty programs, such as the Procurement Outreach Program (POP) that specializes in teaching you how to qualify and acquire government contracts. For information on attending an orientation, please visit: **www.nsbdc.org**, and click on training calendar.

Review the NxLevel for Entrepreneurs 13-week training course

If you're really serious about writing a business plan and developing some new best practices, NxLevel is an ideal program that focuses on critical business topics, while guiding you to write your business plan. With expert guest speakers each week and a full-time business-owner instructor, you will take your business to the next level! This is a perfect vehicle to work on your business weekly with other

like-minded business owners seeking assistance on topics, such as market research, cash flow projections, record keeping, marketing, accounting systems, tax laws and how

to work more like an entrepreneur. There's so much to gain from this applied learning opportunity that teaches you the "learn it tonight, use it tomorrow" process. If you are interested in the NxLevel Program, please visit **www.nsbdc.org**, and click on NxLevel Training.



Nevada Small Business Development Center
College of Business
University of Nevada, Reno

Business Resources for Nevada Contractors

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Be aware of specialty programs

There are countless specialty programs that may fit your needs. For example, the NSBDC has a contract with NDOT to certify minority and women-owned businesses in the highway construction industry as a Disadvantaged Business Enterprise. This entails multiple training sessions, as well as full information on becoming DBE certified.

Set aside time each week to work on your business

For the highly disciplined who still choose to go it alone, organize your calendar, so you

can work on your business weekly. Map out a solid marketing plan, go over your financial projections, learn the new IRS tax laws that affect you, attend structured networking events that guarantee new business connections – the list is endless.

No matter how you run your business, there are only 24 hours in each day. Working smarter simply means gaining efficiency and effectiveness in your business to achieve a respectable profitability. Check out our website at: www.nsbdc.org, and let us know how we can help. *Kathy Carrico has served as statewide training*

director for the Nevada Small Business Development Center for 17 years. Since 1999, she has introduced the 13-week NxLevel entrepreneurial training to over 2,500 Nevadans and currently works extensively with Nevada resource partners, chambers of commerce and industry leaders to identify and develop training programs that meet the needs of today's business owners. She may be reached at kcarrico@unr.edu or (775) 784-6879.

Little Known, But Highly Significant OSHA Requirements

By Scott Alquist, Program Manager



“I didn’t know” has been a common defense for infractions ranging from a burned-out tail-light to failure to provide mandatory OSHA training. While no one is expected to be an expert in all

the regulations, employers are required to use due diligence when it comes to identifying hazards and violations in the workplace. Many of these little known requirements may seem to be overkill, but there are demonstrated reasons why they are part of the regulations.

Did you know that when working indoors or in the evenings, there are minimum light requirements you must meet? This is measured in foot candles, lumens or lux. OSHA regulation 29CFR1926.56 requires no less than five,

foot candles of illumination in general construction areas. The standard references a few locations, but reads that if your operation is not listed, then you must check ANSI A11.1-1965, R1970, Practice for Industrial Lighting. Clear as mud?

Did you know that if your workers are exposed to lead (Pb) at or above 30 ug/mg3, you are required to monitor the work area? Or if you meet or exceed 50 ug/mg3, you must

Little Known But Highly Significant OSHA Requirements

Continued from Page 14

provide medical surveillance, mandatory time away from exposure and follow-up medical evaluations. And that is not a lot – one microgram is 1/1,000,000th of a gram of lead dust. To put that into perspective, take a packet of artificial sweetener and divide it into 1,000,000 parts, 30 of those little piles become an issue, meeting or exceeding 50 of those little piles is bad news! You can find this requirement under 29CFR1926.62 or visit OSHA's website at: www.osha.gov.

What about first-aid kits and training mandates? This one is a little ambiguous, at best, as the requirements states: "In the absence of an infirmary, clinic, hospital, or physician, that is reasonably accessible in terms of time and distance to the worksite, which is available for the treatment of injured employees, a person who has a valid certificate in first-aid training from the U.S. Bureau of Mines, the American Red Cross, or equivalent training that can be verified by documentary evidence, shall be available at the worksite to render first aid" (29CFR1926.50). How many minutes and/or miles are considered reasonable? And

how many of you are actually inspecting your first-aid kits on a weekly basis? This is yet another one of those little-known requirements. Once again, one should refer back to the regulations.

One of my personal favorites deals with mandatory training for workers if they have the potential to be exposed to hazardous plants or animals. This one is of major concern to the construction industry simply due to the fact that your workers are outdoors, thus the potential does exist. OSHA regulations 29CFR1926.21 states that: "In job site areas where harmful plants or animals are present, employees who may be exposed shall be instructed regarding the potential hazards, how to avoid injury and the first-aid procedures to be used in the event of an injury."

As Tom Cruise said in the movie, A Few Good Men, "And the hits just keep on coming," there are violations for non-compliance with OSHA regulations. According to OSHA's Safety and Health Regulations for the Construction Industry, Subpart C, if an OSHA standard requires some form of training, each failure to train an employee may be considered a separate

violation. For example, if you have 25 employees on a jobsite and you missed just two of the training requirements, you could be looking at 50 separate violations. To ensure you are in compliance with OSHA regulations and avoid violations, make sure you reference current OSHA requirements.

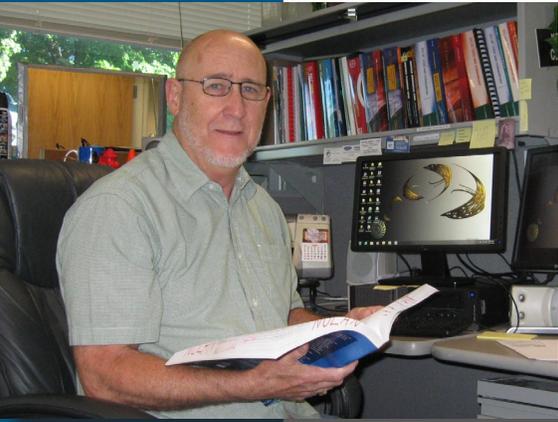
Scott Alquist is the Program Manager for the Truckee Meadows Community College Safety Center. The Safety Center is the outreach department of the college that specializes in providing customized training and consulting services in the areas of OSHA, EPA, DOT and DHS mandates to businesses and government agencies across the US. For more information, please contact the TMCC Safety Center at (775)857-4958 or salquist@tmcc.edu.



Keeping America's Workforce Safe Since 1987

State Public Works Division's Role In Overseeing State-Owned Lands

By Dennis Nolan, Deputy Administrator of Compliance and Code Enforcement and State Building Official



The State Public Works Division (SPWD) has been in existence since 1937. SPWD is now officially known as the Department of Administration, Public Works Division. SPWD is the final authority for all buildings/facilities on state-owned lands; Gustavo 'Gus' Nunez is the Administrator for the SPWD. Our State Public Works Board is comprised of professionals with construction experience including contractors and engineers. The Board oversees the Capital Improvement Program (CIP), regulation adoption, qualification appeals and contract disputes.

Our Mission Statement addresses our dual roles of providing professional services and code enforcement and compliance services:

First: To efficiently and effectively plan, manage and implement capital improvements for the State of Nevada, and

Second: As the states building official, to regulate all construction on state lands to safeguard public health, safety and welfare.

Projects implemented by SPWD vary in size and complexity from a straightforward interior remodel to the construction of an entire office building, such as the Bryan Building in Carson City. Typically, SPWD construction projects are funded by the legislature through the CIP or self-funded by a state agency; in all of these projects, architects and engineers are selected to design the project and contractors are awarded the contract to build the public works projects.

Professional Services – Planning, Design and Construction

Capital Improvement Projects
SPWD Project Managers assist state agencies in the planning and development of desired projects for the CIP. Agencies must make a presentation to the State Public Works Board, and the Board then makes a recommendation to the

Governor. The Governor then makes a recommendation to the legislature, and SPWD supports the Governor's recommendation throughout the session.

Once approved, SPWD manages the project from beginning to end. SPWD selects the design team to develop the construction documents, advertises the project to the contractor community, and a contract is awarded. Once construction begins, our project managers oversee the construction of the project until construction is complete. Keep in mind that all contractors must be pre-approved before bidding on public works projects. For further information, please visit our website at **www.spwb.state.nv.us**.

Agency Funded Projects

SPWD Project Managers serve the same functions for Agency Funded projects as they do for CIP projects.

Building Official – Plans Check and Inspection

The Deputy Administrator for Compliance and Code Enforcement oversees the plans check for code compliance. Once the construction documents are complete, the deputy administrator becomes responsible for inspecting the

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work. Inspectors inspect and confirm that construction is being done in accordance with plans and applicable building codes.

All construction work in state-owned buildings falls under our jurisdiction, and a permit is required for these projects. Detailed information about what type of work requires a permit and other requirements can be found in Chapter 1 of the 2006 International Building Code (IBC). Our role in these projects is very similar to that of a local

Building Department; we require an application, charge fees, require and review plans, issue permits for work to be performed and conduct inspections.

We currently enforce the 2006 IBC, 2006 Uniform Plumbing Code (UPC), 2006 Uniform Mechanical Code (UMC), 2006 International Energy Conservation Code (IECC) and the 2005 National Electrical Code (NEC). As required by NRS 338.180, we also enforce the 2010 ADA Standards for Accessible Design, available at this web address: <http://www.ada.gov>.

However, the Board has adopted the 2012 IBC, UPC, UMC, IECC and the 2011 NEC, which will become effective in July 2012.

Our shared goal is to have successful projects, and with your help, that goal can be achieved. For questions regarding the SPWD, please contact SPWD at (775) 684-4141 or Dennis G. Nolan, Deputy Administrator of Compliance and Code Enforcement and State Building Official at: dgnolan@admin.nv.gov.

Nevada's Construction Industry: A Review of Recent Trends

By Bill Anderson, Chief Economist

For several years running, prior to the most recent recession, Nevada's economy was, arguably, the fastest growing in the nation, led by two main engines of growth: consumer spending and construction. The state's fortunes changed drastically during the recession as consumers reigned in spending, and the building boom came to a halt in the face of a flat or declining population base and tight credit markets.

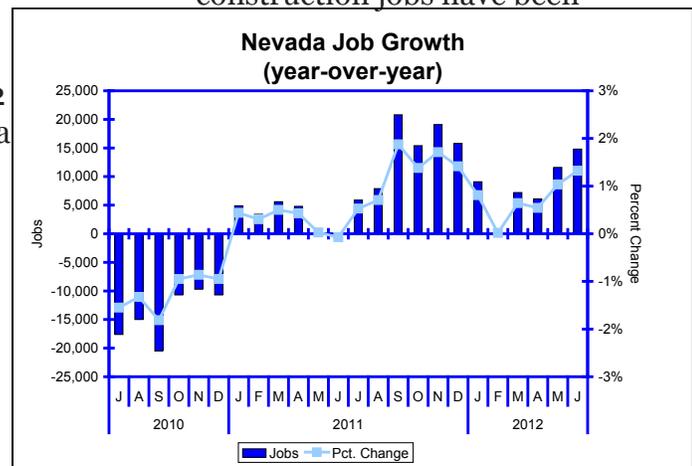
For the most part, more recent measures of economic activity suggest the state's economy is on the rebound, albeit at a slow, but steady, pace. Total

nonfarm job levels have risen from year-ago readings in each of the past 12 months, through June. All told, through the first half of the year, 14,000 private sector jobs have been added in the state. This is on top of 12,000 new jobs in 2011. June's unemployment rate, although still the highest in the nation at 11.6 percent, is down 2.2 percentage points from a year ago.

The state's construction sector, however, has yet to turn the corner and perhaps should be characterized as "stagnant," at best. Prior to the start of the

recession, housing starts averaged 3,000 to 4,000 per month. In 2011, they totaled 5,900...for the entire year.

As of mid-2012, construction employment in the state totals 48,400. All told, about 100,000 construction jobs have been



Nevada's Construction Industry: A Review of Recent Trends

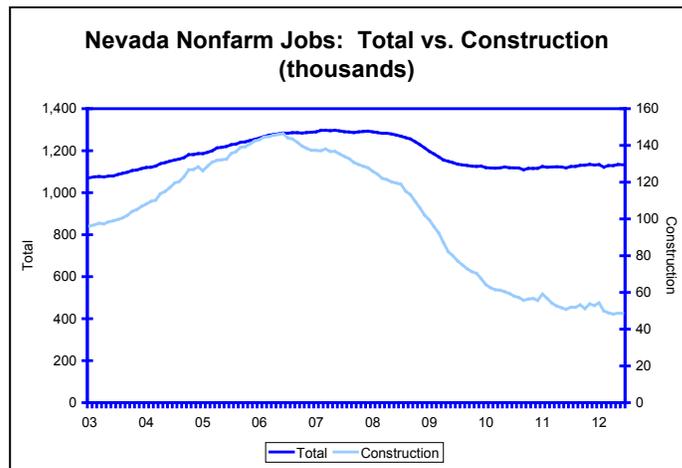
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Nevada Construction Employment

	2005	2006	2007	2008	2009	2010	2011	2012 (Average)
Nevada								
Construction	134,700	142,900	133,700	116,500	81,200	59,300	52,700	48,400
Specialty Trade Contractors	95,800	102,200	94,800	83,800	58,100	40,500	36,100	33,600
Las Vegas - Paradise MSA								
Construction	101,500	108,600	102,700	92,400	64,400	44,800	38,200	35,600
Construction of Buildings	16,400	18,100	18,900	17,000	11,100	7,500	6,100	5,300
Specialty Trade Contractors	73,500	79,300	74,200	67,600	47,000	31,700	27,400	25,100
Building Foundation and Exterior Contractors	25,400	27,800	22,200	17,800	10,800	7,100	5,600	4,700
Building Finishing Contractors	20,100	20,900	20,100	17,900	12,800	8,400	6,600	5,500
Reno - Sparks MSA								
Construction	22,400	23,700	21,000	16,200	11,100	9,100	8,700	7,900

lost from peak readings. To put it another way, in 2006, construction accounted for about 11.2 percent of total employment. Through the first half of this year, just 4.3 percent of employment is in the construction industry. The number of construction establishments in the state peaked at close to 7,700 in 2008. In 2011, there were just 6,100 establishments.

Not only has construction in Nevada underperformed the state's economy as a whole, but it has lagged the nation's construction sector, as well. Construction employment in Nevada rose about 50 percent between 2003

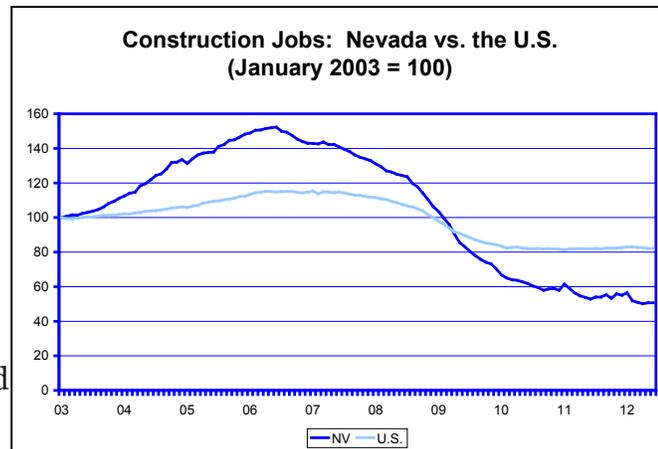


and 2006, about three times the pace of growth nationwide. Since then, about two-thirds of the State's construction jobs have been lost vs. a 30 percent loss throughout the nation.

While most assessments of construction are industry-focused, a look at occupational trends provides additional insight. In the ten-year period ending in 2011, more than 6,500 carpenters' jobs were lost in the construction industry. About 2,600 first-line supervisors and laborer positions were eliminated. There were 2,000 fewer electricians.

It is also important to remember that, as a whole, the construction industry pays relatively high wages. For instance, in 2011, average weekly wages in the industry came to \$1,021. Economy-wide, weekly wages were \$829. There is no denying that Nevada's construction sector has suffered mightily in the past half-decade. However, a case can also be made that the downtrend is close to bottoming out. Housing starts in Nevada have increased in each of the past three months, and this year's near-30 percent increase is marginally higher than national figures. Statewide

residential building permits are up 38 percent through the first five months of the year. Resale activity in southern Nevada continues trending up. May brought with it the 16th consecutive year-over-year gain. Southern Nevada new home closings have increased in each of the past four months relative to a year ago. Permit activity in the south is up nearly 45 percent



compared to 2011 in the first five months of the year.

Even the pace of job loss has eased considerably. During the first half of the year, 3,300 construction jobs have been lost, a much smaller decline than in previous years.

While these trends are encouraging, it is important to note that residential real estate/construction markets are rising off of historical lows, so recent improvements must be kept in perspective.

Bill Anderson is the Chief Economist of the Research and Analysis Bureau, which is a division of the Nevada Department of Employment, Training & Rehabilitation. He may be reached at: WDANDERSON@nvdetr.org.

Is Performance-Based Contracting™ Right for You?

By Dominick Guarino, Chairman & CEO, National Comfort Institute



What is Performance-Based Contracting™?

First, it's the way you perform the service, installation and renovation work you do every day for your customers. A Performance-Based Contractor uses key system performance measurements to assess the actual delivered BTUs and comfort from an HVAC system. He or she diagnoses the system and offers solutions that are proven by testing out once they are completed.

Second, Performance-Based Contractors measure and track every aspect of their businesses. A Performance-Based Contractor implements processes and measurement criteria known as Key Performance Indicators (KPIs) in sales, installation, service and every administrative function of the company. This allows you to continually measure and adjust the course of your business.

A true Performance-Based Contractor learns to integrate both sides of measured performance: technical and nontechnical, to deliver a consistent, cohesive message and product to their

customers.

Although many aspects of Performance-Based Contracting™ involve changing the very core of how an HVAC contractor does business, the basic premise is: Delivering Measured Performance in Every Aspect of Your Business.

Let's break down some of the basic tenets of Performance-Based Contracting™ so you can understand the culture change needed to effectively transform your organization into a performance-based one.

For starters, it requires in-depth knowledge of true HVAC system performance, from how you field-design your systems to how you install them and test them out to make sure they safely and efficiently deliver the comfort that you promised. This applies to how you service and maintain HVAC systems as well. To become performance-based, you have to pull your head out of the box and look at the entire system, from the equipment to the air distribution system to the grilles and registers that deliver air into the space.

But this is only the beginning. To become performance-based, you must come to grips with the fact that the equipment, air handlers, furnaces, coils and condensing units are just components of a system, not the system itself.

As you begin to truly look at system performance in a different light, you'll come to understand that our industry has missed the mark for decades, as we've been led to believe that equipment replacement delivers performance and comfort. We've also been led to believe that if you design a duct system according to industry

standards, it will work without testing or adjusting.

Performance-Based Contracting™ essentially helps you get back to the roots of what your company is in business for in the first place – to deliver optimum indoor comfort, safely and efficiently.

Take the first step to practicing Performance-Based Contracting™ by signing up for Air Balancing and Combustion Safety & Efficiency training presented by National Comfort Institute. Call 1 (800) 633-7058 for more information or to register.

IMPORTANT: Ask about the training reimbursement for qualified participants offered by the Nevada State Energy Sector Partnership (SESP).

National Comfort Institute 2012 Nevada Training Schedule

September 5	Las Vegas	Carbon Monoxide Safety
September 25	Las Vegas	Air Balancing
October 16	Las Vegas	Carbon Monoxide Safety
November 6	Las Vegas	Air Balancing
November 27	Las Vegas	Carbon Monoxide Safety
December 11	Las Vegas	Air Balancing

To read more about Performance-Based Contracting™, visit www.WhyPBC.com.



Disciplinary Actions Against Licensed Contractors

(Below are outcomes of Disciplinary Hearings held between May - July)

Casino Roofing, Inc., license number 55265 (Roofing), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for substandard workmanship; failure to take appropriate corrective action; failure to include the monetary license limit or license number on a contract or proposal; willful disregard of the safety laws or labor laws of the state; misrepresentation of a material fact; and failure to establish financial responsibility. The licensee was fined \$2,750, ordered to pay investigative costs and make restitution in the amount of \$6,000. The license limit was lowered to \$10,000.

King Roofing, LLC., license number 58487 (Roofing), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for willful disregard of the safety laws or labor laws of the state; failure to keep in force a bond or cash deposit; failure to notify the Board of a change in personnel or address within 30 days of the change; and failure to establish financial responsibility. The licensee was fined \$1,000 and ordered to pay investigative costs. The license limit was lowered to \$90,000, and the bond was lowered to \$10,000.

Masoncraft Tile & Masonry, LLC., dba Masoncraft Pool Builders of Las Vegas, license number 74549 (Excavating and Grading and Commercial &

Residential Pools); **Masoncraft Tile & Masonry, LLC.**, license numbers 70438, 70439, 75063 and 73626 (Masonry, Tiling, Concrete Contracting and Plumbing), based out of Las Vegas, Nev., were found in violation of Nevada Revised Statute 624 for substandard workmanship; failure to take appropriate corrective action; failure to provide a schedule of payments; willful disregard of the law requiring contractors not to exceed \$1,000 or 10 percent, whichever is less, of a down payment; failure to include a notice concerning the homeowner's right to contact the Board if assistance is required, and request a payment and performance bond; willful disregard of the requirements of a contract as set forth by the Board; failure to include the estimated date of completion for work to be performed on the contract; failure to issue change orders; failure to provide the owner with the notice and informational form within the contract; failure to include the Residential Recovery Fund information on a contract or proposal; failure to include the monetary license limit or license number on a contract or proposal; willful disregard of the building laws of the state; failure to keep in force a bond or cash deposit; failure to establish financial responsibility; and failure to comply with an order of the Board. The licensee was fined \$5,800 and ordered to pay investigative costs. License numbers 70438, 70439, 75063 and 73626 were revoked.

Bethel Group, LLC., license number 66329 (Residential & Small Commercial), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to comply with a written citation within the time permitted for compliance. The licensee was fined \$250 and ordered to pay investigative costs. The license was revoked.

Bullhead City Signworks, dba Bullhead City Signworks, license number 67838 (Electrical Signs), based out of Bullhead City, Ariz., was found in violation of Nevada Revised Statute 624 for failure to notify the Board of a bankruptcy; failure to keep in force a bond or cash deposit; and failure to establish financial responsibility. The license was revoked.

L E M & S Inc., dba Wall Units Etc., license number 56201 (Finish Carpentry), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to prosecute a construction project or operation thereby causing material injury to another; failure to include the Residential Recovery Fund information on a contract or proposal; failure to respond to a written request from the Board; misrepresentation of a material fact; and failure to establish financial responsibility. The licensee was fined \$1,600 and ordered to pay investigative costs. The license was revoked.

K 1 Construction, Inc., license number 66560 (Residential & Small Commercial),

Disciplinary Actions Against Licensed Contractors

Continued from Page 20

based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility; failure to respond to a written request from the Board; and misrepresentation of a material fact. The licensee was fined \$3,000 and ordered to pay investigative costs. The license was suspended.

Gyula Laszlo Lovas, dba Deco Plus Painting, license number 53374 (Painting), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for substandard workmanship; failure to take appropriate corrective action; acting in the capacity of a contractor beyond the scope of the license; aiding or abetting an unlicensed person; and willful disregard of the building laws of the state. The licensee was fined \$2,750, ordered to pay investigative costs and make restitution in the amount of \$5,500.

Renovations of Las Vegas, Inc., license number 72107 (Residential & Small Commercial), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for contracting on a suspended or revoked license; failure to include the monetary license limit or license number on a contract or proposal; failure to include the Residential Recovery Fund information on a contract or proposal; and failure to notify the Board of a change in personnel or address within 30 days of

the change. The licensee was fined \$1,150 and ordered to pay investigative costs.

Legacy Construction & Development, Inc., license numbers 43292, 43329 and 57454 (Residential & Small Commercial, General Engineering and Concrete Contracting); **Mesquite General Contracting, Inc.**, license number 53619 (General Engineering), based out of Mesquite, Nev., were found in violation of Nevada Revised Statute 624 for failure to notify the Board of a bankruptcy; and failure to establish financial responsibility. Fines and costs were not assessed as licensee is in bankruptcy. The licenses were placed on probation for six months.

Western Sign And Flag, Inc., dba Striping Solutions, license numbers 59306 and 74761 (Sealing & Striping of Asphaltic Surfaces, Recycling Asphalt, Paving Streets, Driveways & Parking Lots), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility; failure to respond to a written request from the Board; and failure to keep in force a bond or cash deposit. The licensee was fined \$1,250 and ordered to pay investigative costs. The licenses were revoked.

Vegas Drywall, LLC., license number 73647 (Painting & Decorating), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for willful disregard of the safety laws

or labor laws of the state; failure to respond to a written request from the Board; and failure to establish financial responsibility. The licensee was fined \$1,250 and ordered to pay investigative costs. The license was revoked.

F Rodgers Corporation, license numbers 58027, 67481, 58028, 66818, 68720 and 70719 (Insulation & Weather Stripping, Drywall, Unclassified is Designated for Expansion Joints Only, Insulation of Pipes & Ducts, Installing Heaters, Coatings of Stucco & Cement, Roofing and Waterproofing), based out of Livermore, Calif., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility; and failure to respond to a written request from the Board. The licensee was fined \$750 and ordered to pay investigative costs. The licenses were revoked.

American Design & Construction Company, Inc., license number 60531A (Residential & Small Commercial), based out of Reno, Nev., was found in violation of Nevada Revised Statute 624 for diversion of funds; failure to pay any money due for any materials or services rendered; failure to obtain the discharge of a lien; committing a fraudulent or deceitful act; failure to provide the name, license number, business address and telephone number of all subcontractors and persons who furnish material of \$500 or more for the project, failure to provide a pre-lien notice to the owner and failure

Disciplinary Actions Against Licensed Contractors

Continued from Page 21

to provide customers with required "Notice to Owner" disclosures concerning laws governing contractors and lien laws; commencing work on a project without obtaining necessary building permits; failure to respond to a written request from the Board; failure to comply with a written request by the Board; failure to keep company records open to the Board; and failure to establish financial responsibility. The licensee was fined \$11,500 and ordered to pay investigative costs. The license was revoked.

Willis Electric, Inc., license number 10779A (Electrical Contracting), based out of Carson City, Nev., was found in violation of Nevada Revised Statute 624 for failure to pay any money due for any materials or services rendered; failure to respond to a written request from the Board; willful disregard of the laws of the state regarding industrial insurance; and failure to establish financial responsibility. The licensee was fined \$2,250 and ordered to pay investigative costs. The license was revoked.

Cabinet Savers, Inc., license number 70751 (Finish Carpentry); **Chenes Construction, LLC.**, license numbers 39261A, 70622, 70623, 70624 and 70625 (Residential & Small Commercial, Landscape Contracting, Carpentry, Masonry, Drywall and Coatings of Stucco & Cement), based out of Las Vegas, Nev., were found in

violation of Nevada Revised Statute 624 for substandard workmanship; failure to take appropriate corrective action; failure to include the Residential Recovery Fund information on a contract or proposal; failure to respond to a written request from the Board; failure to include the monetary license limit or license number on a contract or proposal; failure to comply with the terms of a construction contract thereby causing material injury to another; failure to prosecute a construction project or operation thereby causing material injury to another; and failure to establish financial responsibility. The licensee was fined \$16,000 and ordered to pay investigative costs.

Nevia, Inc., dba Commercial Cabinet Company, license number 44783 (Carpentry), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility. The licensee was fined \$500 and ordered to pay investigative costs.

Unlimited Home Improvement Specialists, Inc., license number 34579 (Residential & Small Commercial), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for substandard workmanship; failure to take appropriate corrective action; failure to include the Residential Recovery Fund information on a contract or proposal; acting in

the capacity of a contractor beyond the scope of the license; willful disregard of the building laws of the state; failure to provide the name, license number, business address and telephone number of all subcontractors and persons who furnish material of \$500 or more for the project; and failure to establish financial responsibility. The licensee was fined \$3,500 and ordered to pay investigative costs. The license was revoked.

Blackstone Builders, Inc., license number 57968 (Residential & Small Commercial), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility; and failure to respond to a written request from the Board. The licensee was fined \$750 and ordered to pay investigative costs. The license was revoked.

Peek Construction Company, license number 62283 (General Engineering); **Williams Brother, Inc.**, license numbers 59537 and 60631 (Electrical Contracting and General Engineering), based out of North Las Vegas, Nev., were found in violation of Nevada Revised Statute 624 for failure to pay any money due for any materials or services rendered; and failure to establish financial responsibility. The licensee was fined \$1,500 and ordered to pay investigative costs. The licenses were revoked.

R & A Drain Service & Plumbing Repairs, license number 43916 (Plumbing & Heating), based out of

Disciplinary Actions Against Licensed Contractors

Continued from Page 22

Reno, Nev., was found in violation of Nevada Revised Statute 624 for willful disregard of the building laws of the state; and failure to establish financial responsibility. The licensee was fined \$500 and ordered to pay investigative costs.

Eric James Hosmer, dba Blue Water Remodeling, license number 73964 (Tiling), based out of Incline Village, Nev., was found in violation of Nevada Revised Statute 624 for conviction of a crime involving moral turpitude; failure to keep in force a bond or cash deposit; and failure to establish financial responsibility. The licensee was fined \$10,750 and ordered to pay investigative costs. The license was revoked.

G L & R Quality Services, license number 51497 (Carpentry, Remodeling & Repairs), based out of Reno, Nev., was found in violation of Nevada Revised Statute 624 for acting in the capacity of a contractor beyond the scope of the license; abandonment without legal excuse of any construction project; failure to provide the name, license number, business address and telephone number of all subcontractors and persons who furnish material of \$500 or more for the project, failure to provide a pre-lien notice to the owner and failure to provide customers with required "Notice to Owner" disclosures concerning laws governing contractors and lien laws; failure to include the Residential Recovery Fund

information on a contract or proposal; willful disregard of the building laws of the state; misuse of a license; misrepresentation of a material fact intended to induce another person to use services of the contractor; failure to keep in force a bond or cash deposit; and failure to establish financial responsibility. The licensee was fined \$23,450 and ordered to pay investigative costs. The license was revoked.

D E D Landscaping, Inc., license number 67457 (Landscape Contracting); **Davison Exterior Design, Inc.**, license number 76567 (Landscape Contracting), based out of Henderson, Nev., were found in violation of Nevada Revised Statute 624 for failure to comply with the terms of a construction contract thereby causing material injury to another; failure to prosecute a construction project or operation thereby causing material injury to another; failure to respond to a written request from the Board; misuse of a license; failure to include the monetary license limit or license number on a contract or proposal; abandonment of a construction project; acting in the capacity of a contractor beyond the scope of the license; failure to comply with a written request by the Board; failure to notify the Board of a change in personnel or address within 30 days of the change; and failure to establish financial responsibility. The licensee was fined \$14,000 and ordered to pay investigative costs. The licenses were revoked.

1001 Enterprises, LLC., dba

House 2 Home Electric, license number 76271 (Electrical Contracting), based out of Henderson, Nev., was found in violation of Nevada Revised Statute 624 for acting in the capacity of a contractor beyond the scope of the license; and advertising projects of construction beyond the scope of the license. The licensee was fined \$750 and ordered to pay investigative costs.

Copertino, Inc., dba Ice Cold Air & Heating, license number 63408 (Refrigeration & Air Conditioning), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for substandard workmanship; and failure to respond to a written request from the Board. The licensee was fined \$750 and ordered to pay investigative costs. The license was suspended.

Faber Bros, Co., Inc., license numbers 14942 and 27028 (General Building and Carpentry), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for lending the license to an unauthorized individual who is not on the license; allowing a license to be used by an unlicensed person; aiding or abetting an unlicensed person, combining or conspiring with an unlicensed person to perform an unauthorized act and acting as an agent, partner or associate of an unlicensed person; failure to keep in force a bond or cash deposit; and failure to establish financial responsibility. The licensee was fined \$3,000 and ordered to pay investigative costs. The licenses were revoked.

Disciplinary Actions Against Licensed Contractors

Continued from Page 23

Southern Nevada Cabinets, Inc., license number 25951A (Carpentry); Holmes Home Construction, Inc., license number 51214 (Residential & Small Commercial), based out of Henderson, Nev., were found in violation of Nevada Revised Statute 624 for failure to comply with the terms of a construction contract thereby causing material injury to another; failure to prosecute a construction project or operation

thereby causing material injury to another; failure to include the Residential Recovery Fund information on a contract or proposal; failure to include the monetary license limit or license number on a contract or proposal; and failure to establish financial responsibility. The licensee was fined \$2,350 and ordered to pay investigative costs. The licenses were revoked.

Orbit Electric, LLC., dba National Electrical Group, license number 71783 (Electrical Contracting), based out of Las Vegas, Nev., was found in violation of Nevada Revised Statute 624 for failure to establish financial responsibility. The licensee was fined \$500 and ordered to pay investigative costs. The license was revoked.

Continuing Education & Training

Technology has changed the way different industries operate. It has even changed the construction industry. In order to keep up with changing technology and information, it has become a necessity to continually seek training and education. If you are interested in furthering your education and training your employees, please click on links to various OSHA safety, construction and computer courses. Links will direct you to various educational institutions located in Northern and Southern Nevada. Contact information will be listed, so please direct any questions regarding the courses to the educational institutions.



Continued from Page 24

Northern Nevada

Truckee Meadows Community College (TMCC)

OSHA Safety Courses
<http://tinyurl.com/7m226hq>

Contact:
salquist@tmcc.edu or (775) 857-4958

Computer Courses
<http://tinyurl.com/7jdvmrr>

Contact:
wdce@tmcc.edu or (775) 829-9010

TMCC Course Schedule
<http://tinyurl.com/83f5ykd>

**Please Note: The above TMCC Course Schedule link is a PDF document. The following pages, categories and phone numbers are listed for your convenience. Also, some courses may require prerequisites.*

Air Conditioning Courses - pg. CC1., (775) 857-4943

Landscape & Sustainable Building - pg. CC4-CC5., (775) 857-4943

Building Codes - pg. CC12., (775) 857-4943

Computer Aided Drafting & Design - pg. CC17-CC18., (775) 857-4967

Computer & Office Technology - pg. CC18., (775) 829-9010

Construction - pg. CC23.,

(775) 857-4943

Electrical Courses - pg. CC35-CC36., (775) 857-4943

General Inquires Contact:
(775) 673-7000

Great Basin College (GBC)

Once you click on the links listed below, make sure to also click on "Current Offerings" to view dates, times and locations of courses.

Computer Aided Drafting & Design
<http://tinyurl.com/74c8vv4>

Electrical Theory
<http://tinyurl.com/7s2enda>

Geographic Information Systems (GIS)
<http://tinyurl.com/8xh6wt5>

Computer Office Technology
<http://tinyurl.com/767eo6y>

**Note: Some courses may require prerequisites.*

General Inquiries Contact:
(775) 738-8493

Western Nevada College (WNC)

Course Schedule
<http://tinyurl.com/7a2awt7>

**Please Note: The above WNC link is a PDF document. The following pages, categories and locations are listed for your convenience. Also, some courses may require prerequisites.*

Computer Aided Drafting Design - Carson City, pg. 19.

Construction Courses - Carson City, pg. 20.

Geographic Information Systems (GIS) - Carson City, pg. 23.

Computer Applications/Internet Courses - Carson City, pg. 30.

Renewable Energy Courses - Carson City, pg. 34.

Short-Term Construction Courses - Carson City, pg. 48.

Short-Term Online Computer Courses - pg. 49.

Contact:
info_desk@wnc.edu or (775) 445-3000



Southern Nevada

College of Southern Nevada (CSN)

OSHA Safety Courses
<http://tinyurl.com/6pagvyyx>

Contact:
OSHAOTIEC@csn.edu or (877) 651-OSHA

Computer Courses
<http://tinyurl.com/6twzcuj>

Contact:
DWED@csn.edu or (702) 651-4747

Computer Basics
<http://tinyurl.com/6wubnmm>

Contact:
DWED@csn.edu or (702) 651-4747

CSN Course Schedule
<http://tinyurl.com/86brplv>

**Please Note: The above CSN Course Schedule link is a PDF document. The following pages and categories are listed for your convenience. Also, some courses may require prerequisites.*

Air Conditioning Technology - pg. 5-6, 138.

Residential Codes & Intro to Building Information Modeling - pg. 7, 115.

Building/Plumbing Codes - pg. 15, 115.

Construction Technology - pg. 19, 116.

Computer Aided Drafting & Design - pg. 20.

Construction Management - pg. 29, 116, 125.

Computer Office Technology - pg. 29-30, 119, 125-126, 140.

Construction Safety - pg. 51-52, 116, 128, 140, 143.

Fire Protection - pg. 57-58, 129.

Geographic Information Systems (GIS) - pg. 61, 130.

Landscape - pg. 69, 89.

Electrical - pg. 78, 116, 144.

Sustainable Construction - pg. 103, 117.

General Inquiries Contact:
(702) 650-2276

NSCB RESOURCES THAT MAY HELP YOU

The Recovery Fund

The Recovery Fund is administered by NSCB and is supported by assessments paid by all licensed contractors and sub-contractors who perform residential construction.

The Residential Recovery Fund may cover up to \$25,000 in damages, however it is a measure of last resort and may not cover all costs of damages to your dwelling.

NOTICE TO HOMEOWNERS
(NRS 624.520):

Payment may be available from the Residential Recovery Fund if you are damaged financially by a project performed on your residence pursuant to a contract, including construction, remodeling, repair or other improvements, and the damage resulted from certain specified violations of Nevada law by a contractor licensed in this State. To obtain information relating to the Residential Recovery Fund and filing a claim for recovery from the Recovery Fund, please contact NSCB at either of its locations.

About the Board

The Nevada State Contractors Board (NSCB) governs contractor licensing for the State's construction industry. Contact us for information you need about a contractor's license and bond.

The Board also has important consumer information and complaint forms that can be downloaded or sent to you by calling one of the Board's offices.

Get information from NSCB before you:

- Hire a contractor.
- Sign a contract.
- Pay for work and repairs.

Visit our website to learn more about the Residential Recovery Fund.

www.nscb.nv.gov

Southern Nevada Office
2310 Corporate Circle, Ste. 200
Henderson, NV 89074
Phone: 702-486-1100
Fax: 702-486-1100

Northern Nevada Office
9070 Gateway Drive, Ste. 100
Reno, NV 96044
Phone: 775-688-1141
Fax: 775-688-1875

If you believe the contractor you hired has performed substantial work, you may file a complaint with NSCB. Complaint forms can be downloaded from our website at: www.nscb.nv.gov or obtained at one of our offices.



Residential Recovery Fund



Measure up...use licensed contractors.

AVOID A CITATION

One of the violations licensed contractors make is failure to provide homeowners the required information on the Recovery Fund. This is one of the easiest violations to avoid, and to help ensure you have minimal complications adhering to this requirement, we updated our brochure to include the mandatory language as outlined in statute. HOW TO USE: Print our brochure online or contact our office for hard copies to provide your customers.

BUMPER STICKERS

Help educate the public while you're out in the field with our new bumper stickers. Place them on your work vehicles today!

Measure Up...Use Licensed Contractors

Southern Nevada Northern Nevada
(702) 486-1100 (775) 688-1141

www.nscb.nv.gov
Nevada State Contractors Board



TELL YOUR CUSTOMER THE BENEFITS OF HIRING A LICENSED CONTRACTOR

We know the frustrations you experience with unlicensed contracting matters, which is why we want to provide you the messaging tools to educate your customers about why hiring a licensed contractor is a better option. Try these talking points on your next call:

- When you hire a licensed contractor, you receive many protections that are not available to homeowners who hire unlicensed contractors.
 - We have passed the required trade and law exams to ensure we are current on what the standards of the industry are - unlicensed contractors do not.
 - We carry Workers' Compensation insurance and are responsible for any on-the-job injuries that may occur, while unlicensed contractors, may hold you liable because they do not have insurance.
 - You could be eligible for the Residential Recovery Fund if any unintended damage to your property results in the work we perform.
 - You have up to four years to file a complaint with the Board should something go wrong, but only two years to file if you hire an unlicensed contractor.
 - Unlicensed contractors may have discounted prices to offer you, but you will likely pay more in the long-run due to poor workmanship and cheap materials.
- Think of all the customers you alone can educate! Working together as an industry is the only way to create lasting change for us all.