



Horizons

nevada™

state contractors board

August 2018



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HAVE A SUGGESTION FOR THE NEXT ISSUE?

Send us an e-mail and let us know!

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AVAILABLE ONLINE (click to view)

- [NSCB Strategic Plan & Reports](#)
- [Consumer brochures](#)
- [Contractor brochures](#)
- [NSCB Newsroom](#)
- Residential Recovery Fund brochure - [Useful Tool for Contractors](#)

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Message from Chair Margaret Cavin



I'm always amazed at how quickly time progresses, yet how much we are able to accomplish during what seems to be a blink of an eye. As you will read in this issue, the Board has made significant strides in meeting its goals for FY 2017-18, which means we're already in progress to achieving our next set of goals for

FY 2018-19.

Every March, the Board has the pleasure of working alongside management to have an open dialogue about future expectations, environmental trends, department insights, and related issues in an effort to project advancements to be made during the upcoming 12-month fiscal year.

While many of our objectives aim to meet an operational or customer service need of the Board, there are also many that strive to advance the Board to new levels of engagement and service through innovation and a willingness to explore new solutions.

Our efforts this year are predominantly centered on the Board's licensing requirements and processes. We had meaningful discussions about ways to reduce unnecessary burdens for new and existing licensees, improve application processing times, and expand license by endorsement related to testing and experience requirements, among others. The objectives we've crafted include a variety of statutory amendments, changes to Board processes, and further review into some of the recommended solutions to outline the options available and how best to achieve the intended outcomes the Board is seeking.

Public protection remains at the forefront of all our discussions and is weighted heavily when new solutions for any operations of the Board are considered. As we continue to find ways to better serve our new and existing licensees, we are cautious not to compromise the significant role the Board maintains in protecting the public.

Maintaining this balance is achieved through continued enhancements to our public information and awareness efforts, as well as expanding and promoting the services of our enforcement department. This coming year aims to improve the Board's website to allow maximum clarity and exposure to consumer-based information, identify new opportunities to promote the Board's services and customer experiences, and increase the resources available to assist new license applicants with the license application process.

We've made organizational recommendations to improve our efficiencies, and hope to expand our enforcement efforts within the Board to continue addressing the growing demand for construction fraud investigations. As you will see, this year's plan encompasses an ambitious agenda, which we are eager to embark upon and accomplish.

Every initiative the Board undertakes is directly linked to our vision of being a model regulatory agency that works cooperatively with stakeholders, engages the public, industry and community leaders in meaningful discussions, and improves the quality and integrity of the construction industry and its licensees. In doing so, NSCB is dedicated to protecting the health, safety and welfare of the citizens of Nevada and establishing greater trust and credibility with the public at large.

We hope you enjoy the information provided in this issue and look forward to sharing more of our initiatives in the coming months.

Message From Margi Grein, Executive Officer

Being a regulatory agency is much more than simply enforcing the laws and regulations that govern construction practices. It's about fulfilling our public safety mission and educating home and business owners about the Board's free resources to ensure they receive the highest level of protections in their time of need. It's about listening to our licensees and continually evaluating our practices to streamline operations, while also being forward-thinking and adapting to environmental circumstances when necessary.

This year, we were fortunate to share our story and purpose with a variety of audiences, including members of our communities, state and local leaders in Nevada, and various regulatory representatives from across the nation. Opportunities for the Contractors Board to participate on Nevada's Core Team participating in a National Occupational Licensing Consortium, which aims to reduce barriers to licensure and improve license portability across the nation, and respond to two audit requests from the executive and legislative branches of government, provided enhanced platforms for the Board to share the different value and benefits it affords the public and industry at large.

In fact, interstate cooperation and information sharing emerged as a theme during the year. NSCB participated in an annual nationwide crackdown on unlicensed construction activity organized by the National Association of State Contractor Licensing Agencies. Nevada also teamed with California Contractors State License Board for undercover operations on back-to-back days in cities along the states' border, which resulted in more than a dozen citations for unlawful contracting activities. Adding to these collaborative efforts, the Board hosted



its third annual Western States Forum to explore best practices in investigative techniques and industry outreach. Investigators discussed solar regulation, criminal and administrative penalties, senior citizen protection and more.

We also made strides in enhancing the licensing application process for contractors looking to do business in the Silver State. The Board implemented regulations to comply with the provisions in Senate Bill 69 from

the 2017 Legislative Session to allow for licensure by endorsement initiatives. We have also worked with the Board's licensing exam provider, PSI Services, Inc., to allow for applicants to take required examinations at PSI testing facilities nationwide.

During the year we expanded our efforts to bring vital information to the public's fingertips. Examples of these initiatives include producing informative videos, writing newspaper and magazine articles, addressing homeowners associations and service organizations, and appearing on television and radio programs to inform the public of pressing issues. We discussed disaster preparedness, senior abuse, construction scams, contracting for backyard pools and the Board's Residential Recovery Fund, among other topics.

While we will continue to leverage these inroads throughout the current fiscal year, we have exciting new initiatives on our plate as well. We have already begun preparations for the 2019 session of the Nevada State Legislature, which will focus on proposals to further reduce barriers to licensure, better accommodate the needs of active military personnel, conform certain Board processes, and make other housekeeping changes to stay current with the times.

Margi A. Grein



FREE Contractor Training Day

September 10 - RENO
AGC Nevada Training Room
5400 Mill St - 8:00 am - Noon

September 11 - LAS VEGAS
Carpenters Union Training Center
4245 W Sunset Rd - 8:00 am - Noon

Construction Workforce Development Roundtable

RENO PANELISTS

Frank Woodbeck
Nevada System of
Higher Education

Jim Miller
President
AGC Nevada Chapter

Dennis Perea
Nevada Dept. of Education,
Training & Rehabilitation

VEGAS PANELISTS

Manny Lemarre
Executive Director, Governor's
Office of Workforce Innovation

Sean Stewart
CEO
Nevada Contractors Association



Among other duties, Woodbeck ensures Nevada's colleges and universities maintain curricula that serve the workforce development demands of the state's industries. He is an advocate for advancements that support workforce growth and stability.

United Construction's COO, Miller has served as AGC Nevada's President, he oversees the chapter's networking, educational, and industry advocacy initiatives, including legislative and regulatory monitoring at the local, state, and federal levels.

As DETR Deputy Director, Perea oversees Nevada's Job-Connect, Equal Rights Commission, and rehabilitation, employment security, research and analysis divisions. He leads partnership efforts with education, workforce, and social service agencies.

Driving OWINN's mission of creating a skilled, diverse, aligned, and cohesive workforce, Lemarre works to bolster the nexus between education and industry, policy and practice, via workforce development and college and career preparation.

Since 2011, Stewart has served as CEO of NCA, a non-profit organization dedicated to protecting and serving the construction industry, representing and overseeing all operations including general contractors, subcontractors, suppliers and affiliated firms.



Training Employees on Customer Relations with Senior Citizens / Paul Greenwood

Greenwood, San Diego County's former Deputy District Attorney, is an expert on the prevention of elder exploitation. During his career, he prosecuted more than 600 felony cases of elder and dependent physical and financial abuse.

RSVP TODAY!!

E-mail the attendee's name, company, and seminar day/location to: SSmith@nscb.state.nv.us.

ENFORCEMENT DEPARTMENT

NSCB's Criminal and Compliance Investigations Divisions respond to all consumer and industry complaints against licensed and unlicensed contractors. The Board assists homeowners and licensed contractors with contracting matters, such as workmanship issues, money owing complaints and violations of industry regulations. After gathering evidence against unlicensed contractors, the Board submits cases to the district attorney, who may file and prosecute misdemeanor, gross misdemeanor or felony charges.

NSCB Identifies Unlicensed Contractors

The Contractors Board's Investigations Division opened 70 investigations into unlicensed practices in June, resulting in the issuance of 20 criminal citations, 16 Cease and Desist Orders, one administrative citation, and submission of 11 cases to county district attorneys' offices. Citations and/or criminal proceedings are pending in several additional cases.

These efforts included an annual 'Border Blitz' with the California Contractors State License Board, investigating complaints from the public, conducting undercover sting operations in southern and northern Nevada, and performing neighborhood sweeps for people engaged in home repair and other construction projects without proper licensure.

The concentrated effort in Nevada was part of a nationwide effort to curtail illegal contracting and highlight the financial and public safety threats it presents. Coordinated by the National Association of State Contractors Licensing Agencies (NASCLA), contractors boards in Arizona, California, Florida, Mississippi, Oregon, Rhode Island, Texas, Utah and Washington, also scheduled stings and proactive enforcement activities to identify and prosecute suspected unlicensed contractors.

FISCAL YEAR STATISTICS

2,907 Opened Complaints

- 923 Workmanship
- 192 Money owing
- 385 Industry regulation
- 796 Contracting without a license
- 519 Unlawful advertising
- 12 Criminal fraud
- 170 Administrative Citations issued
 - \$217,600 Fines
 - \$53,812 Investigative costs

131 Cases to Disciplinary Hearing

- 40 Licenses revoked
 - \$186,300 Fines
 - \$151,887 Investigative costs

192 Criminal Citations

- 187 Criminal affidavits filed
- 282 Cease and Desist Orders issued
- 26 Administrative Citations issued

Residential Recovery Fund Annual Highlights

- 42 Claims considered
- 35 Claims awarded
\$403,941.60 in total
- Average award = \$11,541.19

Annual Statistics by Month

COMPLIANCE COMPLAINTS

	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18
JUL	167	144	145	152
AUG	168	158	170	148
SEPT	151	129	132	120
1st Qtr:	486	431	447	420
OCT	148	177	96	129
NOV	121	132	111	106
DEC	119	112	87	112
2nd Qtr:	388	421	294	347
JAN	139	129	107	120
FEB	158	218	132	135
MAR	152	151	146	134
3rd Qtr:	449	498	385	389
APR	166	138	130	139
MAY	153	168	131	151
JUN	172	174	148	146
4th Qtr:	491	480	409	436
FY TOTAL	1814	1830	1535	1592

CRIMINAL COMPLAINTS

	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18
JUL	131	181	68	102
AUG	109	119	91	133
SEPT	121	138	78	89
1st Qtr:	361	438	237	324
OCT	148	125	87	84
NOV	100	86	102	53
DEC	114	77	61	52
2nd Qtr:	362	288	250	189
JAN	116	95	78	84
FEB	143	114	94	106
MAR	151	87	115	124
3rd Qtr:	410	296	287	314
APR	197	111	104	165
MAY	123	105	121	223
JUN	193	100	146	100
4th Qtr:	513	316	371	488
FY TOTAL	1646	1338	1145	1315

3,202 Background Checks Conducted in FY 2017-18 Resulting in 221 Background Investigations

- 5 Applications withdrawn
- 78 Licensing interviews conducted
- 84 Failed to disclose criminal history:
 - 17 Misdemeanor DUI
 - 13 Theft
 - 12 Battery
 - 12 Domestic violence
 - 6 Misdemeanor assault
 - 5 Felony narcotics
 - 4 Felony theft
 - 3 Embezzlement
 - 3 Disorderly conduct
 - 2 Burglary
 - 3 Receiving stolen property
 - 3 Felony Assault
 - 3 Trespass
 - 1 Each: Robbery; homicide; misdemeanor narcotics; sexual assault; misdemeanor battery; fraud; obstruction of justice; weapons possession; contracting without a license; resisting arrest

LICENSING DEPARTMENT

NSCB's Licensing Department is responsible for processing license applications and ensuring all necessary qualifications are met. Applicants are encouraged to attend a free Business Assistance Program offered twice a month by the Board, which guides applicants through key areas of the application, experience qualifications, and exam and bonding requirements.

New license applications on the rise

Applications for new contractors' licenses increased for the fifth consecutive quarter (period over period). For the fiscal year, new applications increased by 10 percent, compared to FY 2016-17.

These statistics bear witness to the recovery of Nevada's construction industry and economy in general. The Contractors Board is encouraged that all sectors of the industry - commercial, industrial and residential projects - and all regions of the state seem to be participating in the upswing.

FY 2015 - 2016			FY 2016 - 2017			FY 2017 - 2018		
15	JUL	144	16	JUL	123	17	JUL	119
15	AUG	143	16	AUG	135	17	AUG	152
15	SEPT	147	16	SEPT	136	17	SEPT	127
15	OCT	121	16	OCT	129	17	OCT	129
15	NOV	126	16	NOV	140	17	NOV	142
15	DEC	108	16	DEC	116	17	DEC	115
16	JAN	96	17	JAN	133	18	JAN	135
16	FEB	176	17	FEB	122	18	FEB	150
16	MAR	142	17	MAR	143	18	MAR	190
16	APR	129	17	APR	131	18	APR	177
16	MAY	137	17	MAY	158	18	MAY	167
16	JUN	125	17	JUN	166	18	JUN	195
	TOTAL	1,594		Total	1,632		Total	1,798

Licensure by endorsement

The Contractors Board has strengthened opportunities for licensure by endorsement, following passage of SB 69 during the Nevada Legislature's 2017 session.

Board staff has researched other states' experience qualifications and trade examination requirements and developed a "State Equivalency Chart," which is available on the Board's website, www.nscb.nv.gov.

Contractors licensed in a qualifying state may request waiver of the trade exam or experience requirements Nevada normally requires. This information has been added to the Board's various application forms.

FISCAL YEAR 2017-18

- New License Applications: 1,798 (+10%)
- Licenses Issued: 1,158 (-1%)
- License Change Applications: 2,701 (-16%)
- Active Licenses: 15,535 (+1.3%)
- Inactive Licenses: 619 (-18%)
- Placed on Inactive Status: 176 (-11%)
- Surrendered Voluntarily: 330 (+1%)
- Active License Renewals: 6,835 (+1%)
- Inactive License Renewals: 179 (-42%)
- Licenses Suspended (no bond): 782 (+19%)
- Licenses Canceled: 776 (-1%)
- Application Denial Hearings: 30 (-58%)
- Financial Responsibility Hearings: 28 (-18%)
- Financial Reviews: 665 (+14%)



Nevada Contractor's Checklist

The following information is provided to help Nevada contractors work within the law. For full text of laws that affect contracting in Nevada, see Nevada's *State Contractors Board Handbook*, Chapter 624 of the Nevada Revised Statutes and Chapter 624 of the Nevada Administrative Code. Contact the Nevada State Contractors Board for a copy.

- Always make sure license number and monetary limit are on all contracts or bids. NAC 624.640(5)
- Keep your bond current. NRS 624.270
- Check to ensure that licenses or persons with whom you contract are valid and active. NAC 624.650
- Always use the same business name on all contracts, advertisements, etc. that is approved and noted on your license held by the Contractors Board. NRS 624.305
- Be sure the amount of the bid or contract is within our license monetary limit. NRS 624.3015(2)
- Be sure that the contract is within the scope of work of your license classification. NRS 624.3015(3)
- Keep all contracts, documents, receipts, etc. for a minimum of three years after completion of any construction project. NRS 624.3013(1)
- If it is not in your written contract, it doesn't exist. Make sure all change orders are in writing and signed by all parties. NRS 624.3013(1)
- Include the Residential Recovery Fund Disclosure on all residential contracts. NRS 624.520
- Provide customers with required Notice to Owner Disclosure. NRS 624.600(1)(2) and (3) as described in NAC 624.693 & NAC 624.6932
- Make sure your license number is on all business advertisements, including vehicles, business cards, letterhead, signage, directories, newspapers, website, etc. NRS 624.720
- Always make sure your license number and monetary limit are on all contracts or bids. NAC 624.640(5)
- Your license number should be approximately 1 1/2 inches in height on your motor vehicle. NRS 624.288
- If your address or other pertinent information about the business changes, notify Contractors Board in writing within 30 days. NAC 624.640(3)

Board steps up outreach efforts

The Contractors Board continues to utilize electronic and new media in its efforts to publicize its services and advocate for both property owners and construction industry professionals.

Four new videos populate the NSCB YouTube page. They deal with identifying construction-related scams, preparing for southern Nevada's monsoon season, hiring contractors after a fire or other disaster and filling out the new contractor application form. Additional videos in the works include contracting for a new backyard pool and a testimonials about the Residential Recovery Fund. Future content will address specific portions of the application that are prone to mistakes and incomplete information as well as tips to best help expe-



After A Disaster



Hiring Contractors to Repair Your Damaged Home

The advertisement features a background image of a house engulfed in flames. The text is in a bold, orange font. The logo for the Nevada State Contractors Board is positioned in the lower-left corner of the ad.

dite the application process.

Additionally, the Board updated its contractor and consumer resource pages to provide more visual representation of the Board's brochures, videos, and related information of importance in an effort to make the content more accessible and appealing to the end-

user.

Representatives from the Board's Public Information Office made several appearances on local radio and television programs during the quarter to promote hiring only licensed contractors. They also met with editors of BizNevada and Las Vegas Woman, and programming managers from Univision to discuss existing programs and how NSCB can become involved in future feature articles and video segments, as well as be featured in other print, online, and television media that reach often underserved communities of construction customers and contractors.

The Board's next focus areas will be continued production of informational videos for both consumers and contractors, enhancing the Board's website by streamlining information, and better utilizing social media platforms to engage with and better inform the public of Board initiatives and opportunities.

Save Time - Renew Your Contractor's License Online!



<http://nscb.nv.gov/#online>

Board fines, revokes licensees

Beltran Velasquez, owner, dba Velasquez Landscaping, license number 30497 (landscaping), based out of Gardnerville, Nev., was found in violation for substandard workmanship, failure to establish financial responsibility, failure to include the license number or monetary limit on a bid or contract, failure to comply with a notice to correct and failure to provide the owner with Residential Recovery Fund information. Licensee was fined \$1,650 and assessed investigative costs. The monetary limit was reduced to \$50,000.

Kenneth Allen Wagner, Jr., dba Wagner Development, license number 45289 (residential and small commercial), based out of Las Vegas, Nev., was found in violation for contracting beyond the scope of the license. Licensee was fined \$2,500 and assessed investigative costs.

Adele Hancock, dba Sundance Enterprise, license numbers 69373 (residential and small commercial) and 60015 (carpentry, maintenance and small repairs), based out of Las Vegas, was found in violation for allowing the license to be used by an unlicensed person, failure to provide the homeowner with subcontractors' right-to-lien information, failure to include Residential Recovery Fund information on a contract, misrepresentation of a material fact, disregard of the state's building laws and failure to establish financial responsibility. License 69373 was suspended. Licensee was fined \$6,050 and assessed investigative costs.

Northstar Construction of Nevada, LLC, dba Williams Brothers Construction, license number 81421 (residential and small commercial), based out of Las Vegas, Nev., was found in violation for contracting beyond the scope of the license, failure to include Residential Recov-

ery Fund information on a contract, failure to include the license number or monetary limit on a bid or contract, failure to comply with a written request from the Board, failure to keep in force a bond or cash deposit and failure to establish financial responsibility. The license was revoked. Licensee was fined \$3,500 and assessed investigative costs.

Vernon Herbert Dimick, dba Dimick Drilling, license number 10062 (drilling wells and installing pumps, pressure tanks and storage tanks), based out of Las Vegas, Nev., was found in violation for failure to comply with the terms of a contract. Failure to include the license number or monetary limit on a bid or contract, disregard of the state's industrial insurance laws and failure to establish financial responsibility. Licensee was fined \$3,100 and assessed investigative costs.

Robert Weinlood, LLC, dba Heating Air Conditioning and Appliance Repair, license number 78391 (air conditioning), based out of Las Vegas, Nev., was found in violation for substandard workmanship, failure to comply with the state's building regulations, failure to respond to a written request from the Board, disregard of the state's building laws and failure to include the license number or monetary limit on a bid or contract. The license was revoked. Licensee was fined \$3,750 and assessed investigative costs.

Aria Remodeling, Inc., license numbers 79674 (tiling), 78871 (carpentry, masonry and minor repairs) and 79927 (installing terrazzo and marble), based out of Las Vegas, Nev., was found in violation for substandard workmanship, failure to comply with the state's building regulations, disregard of the state's industrial insurance laws and failure to establish financial responsibility. The licenses were revoked. Licens-

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DISCIPLINE from page 11

ee was fined \$3,000 and assessed investigative costs.

Soulitecture, LLC, license number 81504 (residential and small commercial), based out of Las Vegas, Nev., was found in violation for failure to pay for materials or services, failure to establish financial responsibility, failure to cooperate in the investigation of a complaint and failure to comply with a request from the Board. The license was revoked, Licensee was fined \$2,000 and assessed investigative costs.

Diversified Contracting Company, dba Diversified Demolition Co., license numbers 75976 (concrete) and 75975 (wrecking buildings and asbestos removal), ***Diversified Concrete Cutting, Inc.***, license number 19007A (concrete cutting, wrecking buildings, coring and joint sealing), and ***Demo Tech Ltd.***, license numbers 79029 (concrete) and 79032 (excavating, grading, trenching and surfacing, wrecking buildings, asbestos removal, sealing and striping impermeable paving surfaces, concrete cutting, coring and joint sealing), based out of Sparks, Nev., was found in violation for failure to pay for materials or services, failure to comply with a written request from the Board, failure to establish financial responsibility, diversion of funds, failure to comply with the terms of a construction contract, committing a fraudulent or deceitful act and failure to obtain a lien release. It was ordered that Kenneth Mercurio is prohibited from serving as a qualifier, officer, director, associate or partner of Demo Tech LTD., license numbers 79029 and 79032, or on any license in the future. As such, Demo Tech's licenses were suspended because of a lack of qualifier and proper officers, directors, associates and/or partners, and afforded 30 days to fill the positions or the licenses would be revoked. The matter will be forwarded to the District Attorney's office for prosecution of diversion of money as specified in NRS 624.750(4), and (5) (b), and/or other violations the District Attorney

determines to be appropriate.

Guadalupe Yaneth Castaneda da Rainbow Pool Plastering, license number 74187 (plastering), based out of Las Vegas, Nev., was found in violation for failure to comply with a notice to correct, contracting beyond the scope of the license and substandard workmanship. Licensee was fined \$4,000 and assessed investigative costs.

OVD, LLC dba TFC Construction, license number 76770 (residential and small commercial), based out of Las Vegas, Nev., was found in violation for failure to include the license number or monetary limit on a bid or contract, failure to include Residential Recovery Fund information on a contract and substandard workmanship. Licensee was fined \$1,200 and assessed investigative costs.

Ray Iron Welding, LLC, license number 80342 (ornamental metal), based out of North Las Vegas, Nev., was found in violation for disregard of the state's building laws, disregard of industrial insurance laws, failure to comply with a notice to correct, failure to include Residential Recovery Fund information on a contract, substandard workmanship and failure to comply with a Board request for information. The license was suspended. Licensee was fined \$2,200 and assessed investigative costs.

John James Scanlon dba Let It Rain Roofing, license number 58426 (roofing), based out of Las Vegas, Nev., was found in violation for failure to include the license number or monetary limit on a bid or contract and failure to include Residential Recovery Fund information on a contract. Licensee was fined \$750 and assessed investigative costs.

The Makeover Group, Inc., license numbers 74413 (wood flooring) and 74414 (installing

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terrazzo and marble), based out of Las Vegas, Nev., was found in violation for disregard of industrial insurance laws, failure to establish financial responsibility, failure to comply with a notice to correct, failure to include Residential Recovery Fund information on a contract, contracting beyond the scope of the license, substandard workmanship, contracting on a suspended or revoked license, failure to cooperate in an investigation and failure to comply with a request for information. The licenses were revoked. Licensee was fined \$8,250 and assessed investigative costs.

Preferred Contracting, Inc., license number 51856 (general engineering), based out of Las Vegas, Nev., was revoked after the Board found the company in violation for failure to establish financial responsibility, failure to keep in force a bond or cash deposit, violation of the state's building laws and failure to notify the Board of a change of personnel or address. The license was revoked. Licensee was fined \$4,000 and assessed investigative costs.

AM/PM Air Conditioning, Inc., license number 17110 (refrigeration and air conditioning), based out of North Las Vegas, Nev., was found in violation for failure to establish financial responsibility, failure to respond to a request from the Board and failure to include Residential Recovery Fund information in a contract. Licensee was fined \$850 and assessed investigative costs.

C & C Specialties, LLC, dba LV House Doctor, license number 76906 (residential and small commercial) and ***C & C Specialties, LLC, dba LV Yard Doctor***, license number 78533 (landscaping), based out of Las Vegas, Nev., were found in violation for aiding or abetting an unlicensed person, disregard of the state's building laws and contracting beyond the scope of the license. Licensee was fined \$1,000 and assessed investigative costs.

Aquarius Landscape & Sprinkler Co., Inc., dba Aquarius Landscaping, license number 19009 (landscaping), based out of Henderson, Nev., was found in violation for contracting beyond the scope of the license, failure to respond to a Board request for information, failure to establish financial responsibility and failure to cooperate in a Board investigation. The license was suspended. Licensee was fined \$2,500 and assessed investigative costs.

Komax Development, Inc., license number 67413 (residential and small commercial), based out of Las Vegas, Nev., was found in violation for failure to respond to a Board request for information and failure to cooperate in a Board investigation. Licensee was fined \$1,000 and assessed investigative costs.

Universal Electric Contractors, LLC, dba Universal Electric & Solar, license number 76589 (electrical), based out of Las Vegas, Nev., was found in violation for failure to pay for materials or services, failure to cooperate in a Board investigation, failure to comply with a Board request for information, committing a fraudulent or deceitful act, disregard of the state's labor or safety laws, failure to notify the Board of a change in address or personnel, failure to include the license number or monetary limit on a bid or contract, failure to keep in force a bond or cash deposit and failure to establish financial responsibility. The license was revoked. Licensee was fined \$8,500 and assessed investigative costs.

Maintenance Bros., LLC, license number 80530 (plumbing and heating), based out of Las Vegas, Nev., was found in violation for failure to pay for materials or services, failure to cooperate in a Board investigation, failure to comply with a Board request for information and failure to establish financial responsibility. The license was revoked. Licensee was fined \$2,000 and as-

See DISCIPLINE, page 14

Becoming Engaged in Public Protection

It's no secret that the Contractors Board is committed to protecting the public's health, safety and welfare. We do our best to achieve this through enforcement operations, public outreach initiatives, sharing homeowner stories with the media, and working with our licensees to best understand the laws that govern them.

However, the task to reach millions of people throughout Nevada and educate them on the protections they receive when hiring a properly licensed contractor can be challenging. That's where you come in!

Taking a few minutes to explain the protections of the Contractors Board demonstrates your knowledge, but also your understanding that the Board is there to protect consumers you enter into business with.

When speaking of the unlicensed competition, stick to

the facts and inform customers that they are not afforded the protections of the Contractors Board if something goes wrong, and instead will have to seek civil litigation to recover any money lost due to poor workmanship, which can be a timely and costly process. Additionally, contracts entered into with unlicensed individuals are considered null and void in the State of Nevada.

Remind customers of some of the Board's red flag warnings, which could mean they're dealing with unscrupulous individuals:

- Demands for large down or cash payments;
- Refusal to put the terms of a project into a written contract;
- High-pressured sales tactics that don't allow the customer to do their research or seek three bids; and
- Inability to provide a con-

tractor's license number.

Lastly, direct your customers and others you come into contact with to the Board's website, www.nscb.nv.gov, which offers several brochures, online videos, and other resourceful information that can further educate the consumer before hiring a contractor to perform work on their home or business.

Collaborative efforts to inform and protect the public are another way to show a united front in combating the unlicensed activities that take advantage of those most vulnerable in our communities. We hope you will find opportunities to equip your workforce with this knowledge and join the Contractors Board in sharing this information proactively with the community in hopes of mitigating consumer losses and negative experiences with their home construction projects.

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assessed investigative costs.

Synergy Contracting, LLC., license numbers 77595 (residential and small commercial) and 78803 (carpentry maintenance and small repairs), **Synergy Electrical, LLC**, license number 68456 (electrical) and **Quick Response Restoration II, LLC**, license number 79291 (carpentry maintenance and small repairs), based out of Las Vegas, Nev., were found in violation for failure to comply with the terms of a construction project, substandard workmanship, failure to comply with the Board's notice to correct, abandoning a construction project, failure to include Residential Recovery Fund infor-

mation on a contract, committing a fraudulent or deceitful act, contracting beyond the scope of the license, disregard of the state's building laws, failure to comply with a Board request for information, misuse of the license and failure to comply with the terms of a construction contract. Licensee was fined \$19,800 and assessed investigative costs.

West Coast Building & Design, LLC dba W.C.B. & D., license number 81435 (residential and small commercial), based out of Henderson, Nev., was found in violation for disregard of the state's building laws and failure to comply with a Board request for information. Licensee was fined \$750 and assessed investigative costs.



Thank you for your interest in becoming a Nevada Licensed Contractor!



Before You Submit Your Application, Stop by Our FREE Business Assistance Program

Receive Information On:

Exam Endorsement Agreements

Financial Documents (credit reports)

Secretary of State Registration Requirements & MORE!

Background Disclosures

References & Resumes

Henderson

4th Friday Every Month, 9 to 11 a.m. *

2310 Corporate Circle, Suite 200

Contact: Lisa Bedsole (702) 486-1100, Ext. 1120

lbedsole@nscb.state.nv.us

Reno

3rd Friday Every Month, 9 to 11 a.m. *

5390 Kietzke Lane, Suite 102

Contact Barbara Miller, 775-688-1141

bamiller@nscb.state.nv.us

* Dates and times are subject to change. There are no meetings in December.

NOTE: The Nevada State Contractors Board is not affiliated with any contractor licensing schools or similar organizations that assist with studying for various licensing exams.

Contractors encouraged to carry pocket cards

The Nevada State Contractors Board continuously reminds property owners to check contractors' pocket identification cards before agreeing to proposals, signing contracts or engaging construction work.

NSCB encourages all licensed contractors to carry the pocket cards while on the job and especially in situations where they think they might be soliciting business.

The cards include NSCB's logo and the state seal in addition to the license number, business name, classification(s), and license expiration date. One card is issued upon issuance and renewal of the license. NSCB allows contracting companies to purchase additional cards at \$10

each to distribute to key on-site personnel to use when customers inquire about services.

To obtain additional pocket cards, call the Board offices at 702-486-1100 in southern Nevada or 775-688-1141 in northern Nevada.



Continued Education & Training

Technology has changed the way different industries operate. It has even changed the construction industry. In order to keep up with changing technology and information, it has become a necessity to continually seek training and education. If you are interested in furthering your education and training your employees, please click on links to various OSHA safety, construction and computer courses. Links will direct you to various educational institutions located in Northern and Southern Nevada. Contact information will be listed, so please direct any questions regarding the courses to the educational institutions.

Southern Nevada

College of Southern Nevada

CSN Course Schedule (.pdf)

**Please Note: The CSN Course Schedule link is a PDF document. The following pages and categories are listed for your convenience. Note, too, that some courses may require prerequisites.*

Air Conditioning Technology - pg. 5

Computer Office Technology - pg. 31

Building Information Modeling - pg. 7

Fire Protection - pg. 62

Building Codes, pg. 7, pg. 16

Geographic Information Systems - pg. 65

Construction Technology - pg. 20

Mechanical Technology, pg. 85

Computer Aided Drafting/Design - pg. 22

Sustainable Construction - pg. 110

Construction Management - pg. 31

General Inquiries Contact: (702) 650-2276

OSHA Safety Courses

<http://tinyurl.com/6pa9vyx>

Computer Courses

<http://tinyurl.com/6twzcuj>

Computer Basics

<http://tinyurl.com/6wubnmm>

Contact:

OSHAOTIEC@csn.edu or
1 (877) 651-OSHA

Contact:

DWED@csn.edu
(702) 651-4747

Contact:

DWED@csn.edu
(702) 651-4747

Northern Nevada

Truckee Meadows Community College

Safety and Training Courses: <http://tinyurl.com/7m226hq>
contact: salquist@tmcc.edu or (775) 857-4958

Computer Courses: <http://tinyurl.com/7jdvmmr>
Contact: wdce@tmcc.edu or (775) 829-9010

TMCC Course Schedule

***Please Note:** This link is a PDF document. The following pages, categories and phone numbers are listed for your convenience. Some courses may require prerequisites. For information, call **(775) 673-7000**.

Air Conditioning Courses - pg. D-191

Architecture - pg. D-196

Building Inspection - pg. D-205

CADD - pg. D-209

Computer & Office Technology - pg. D-211

Construction - pg. D-215

Electrical Technology - pg. D-234



Great Basin College

Course catalog

General Inquiries Contact (775) 738-8493

Great Basin College offers several courses of interest to Nevada's contractors:

Computer Aided Drafting & Design

Electrical Theory

Industrial Millwright Technology

Geographic Information Systems

Computer Office Technology

Welding

Western Nevada College

Course Schedule: <http://www.wnc.edu/academics/catalog/all/>

Courses of interest to contractors include:

Air Conditioning

Applied Industrial Technology

Building Codes and Inspections

Computer Aided Drafting Design

Construction Management and Trade Courses

Geographic Information Systems

Computer Applications/Internet Courses

Photovoltaic and Alternative Energy Courses

Contact: info_desk@wnc.edu or (775) 445-3000

